



Bridgestone Americas Tire Operations, LLC  
200 4<sup>th</sup> Avenue South  
Nashville, TN USA 37201

December 21, 2022

## **IMPORTANT SAFETY RECALL**

### **NHTSA Recall No. 22T-021**

Dear Valued Bridgestone Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Bridgestone Americas Tire Operations, LLC (“BATO”) has determined that a defect which relates to motor vehicle safety exists in certain Firestone Destination LE2, Bridgestone Alenza Sport A/S, and Bridgestone Turanza EL440 tires. Accordingly, BATO has initiated a voluntary safety recall of the following tires:

- **Firestone Destination LE2 tires in size P265/65R17 110S**
  - **Vehicle Fitment:** Only original equipment on the 2022 Toyota Tacoma
  - **Tire Manufacture Dates:** June 19, 2022 – June 25, 2022; June 26, 2022 – July 2, 2022; July 3, 2022 – July 9, 2022; and July 10, 2022 – July 16, 2022
  - **Tire Identification Numbers:** W2 AH DE3 2522; W2 AH DE3 2622; W2 AH DE3 2722; and W2 AH DE3 2822
- **Bridgestone Alenza Sport A/S tires in size 235/55R20 102V**
  - **Vehicle Fitment:** Only original equipment on the 2022 Toyota Highlander
  - **Tire Manufacture Dates:** June 12, 2022 – June 18, 2022; June 19, 2022 – June 25, 2022; June 26, 2022 – July 2, 2022; and July 3, 2022 – July 9, 2022
  - **Tire Identification Numbers:** 1W2 8A ALA1 2422; 1W2 8A ALA1 2522; 1W2 8A ALA1 2622; and 1W2 8A ALA1 2722
- **Bridgestone Turanza EL440 tires in size 235/50R18 97V**
  - **Vehicle Fitment:** Only original equipment on the 2022 Acura TLX
  - **Tire Manufacture Dates:** June 20, 2021 – June 26, 2021; and June 27, 2021 – July 3, 2021
  - **Tire Identification Numbers:** 1W2 1P JB21 2521; and 1W2 1P JB21 2621

**These tires were sold as original equipment only on the vehicles noted above. These tires were not sold in the replacement market.**

You are receiving this letter because you may have purchased a new vehicle equipped with tires that may be the subject of this safety recall.

## **REASON FOR THE RECALL**

The bead area on a small quantity of tires subject to this recall may have been cut when a tire handling

machine malfunctioned at BATO's Wilson, NC warehouse. Should the bead cut go undetected, air and moisture could migrate within the tire and affect the tire belts or bead wires. If left unaddressed, this damage could cause rapid air loss, potentially leading to the loss of vehicle control and an increased risk of a crash.

### **TIRE INSPECTION AND REPLACEMENT PROGRAM**

Consistent with BATO's longstanding commitment to safety, customer satisfaction and service, BATO will replace tires subject to the recall that are confirmed to have the potential bead cut condition after de-mounting and inspection, with new tires, and mount and balance the replacement tires. **These services are provided at no charge to you** through July 2, 2023. If, after de-mounting and inspection, your tires are confirmed to not have the potential bead cut condition, your original tires will be re-mounted and balanced **at no charge to you**. The required services performed by a dealer in connection with this recall will take about an hour.

Replacement tires are currently available. Any tires replaced under this recall will be replaced with new, Bridgestone or Firestone tires. If Bridgestone or Firestone brand tires are unavailable, a suitable competitive product may be used as a replacement tire.

### **DESCRIPTION OF TIRES COVERED AND HOW TO IDENTIFY THEM**

Tires have certain unique sidewall markings that will allow you to determine whether they are subject to this recall. Any tire that has **all four** markings described below is subject to this recall and may need to be replaced. Please examine the sidewalls of your tires to confirm the following information:

#### **Firestone Destination LE2 (see images below for illustration of each marking)**

1. Tire brand is marked as “**Firestone**”
2. Tire line is marked as “**Destination LE2**”
3. Tire size is marked as “**P265/65R17 110S**”
4. Tire identification number is marked as “**W2 AH DE3 2522**”; “**W2 AH DE3 2622**”; “**W2 AH DE3 2722**”; or “**W2 AH DE3 2822**”

**TIRE BRAND**



**TIRE LINE**



**TIRE SIZE**



**FULL DOT**



NOTE: Potentially impacted tires would have “2522,” “2622,” “2722,” or “2822” here.

**Bridgestone Alenza Sport A/S (see images below for illustration of each marking)**

1. Tire Brand is marked as “Bridgestone”
2. Tire line is marked as “Alenza Sport A/S”
3. Tire size is marked as “235/55R20 102V”
4. Tire identification number is marked as “1W2 8A ALA1 2422”; “1W2 8A ALA1 2522”; “1W2 8A ALA1 2622”; and “1W2 8A ALA1 2722”

**TIRE BRAND**



**TIRE LINE**



**TIRE SIZE**



**FULL DOT**



NOTE: Potentially impacted tires would have “2522” as indicated here, or “2422,” “2622,” or “2722.”

**Bridgestone Turanza EL440 (see images below for illustration of each marking)**

1. Tire Brand is marked as “Bridgestone”
2. Tire line is marked as “Turanza EL440”
3. Tire size is marked as “235/50R18 97V”
4. Tire identification number is marked as “1W2 1P JB21 2521”; or “1W2 1P JB21 2621”

**TIRE BRAND**



**TIRE LINE**



**TIRE SIZE**



**FULL DOT**



NOTE: Potentially impacted tires would have “2621” as indicated here, or “2521.”

## **HOW TO HAVE YOUR TIRES INSPECTED AND REPLACED**

If your tire contains all four of the above-described sidewall markings, please bring your vehicle as soon as possible to a Bridgestone company-owned retail store or Bridgestone/Firestone authorized dealer/retailer. The company-owned retail store or authorized Bridgestone dealer/retailer will perform the inspection and replace all tires that are confirmed to have the potential bead cut condition after de-mounting and inspection. *Only tires matching the recall description that are confirmed to have the potential bead cut condition after de-mounting and inspection will be replaced.*

If you have any questions about whether your tires are covered by this recall, please contact your local authorized Bridgestone dealer/retailer. To locate an authorized Bridgestone dealer/retailer or Bridgestone company-owned retail location, please call **1-844-456-9162** or visit our website at <https://www.bridgestonetire.com/dealer>.

## **REIMBURSEMENT FOR AFFECTED TIRES REPLACED PRIOR TO RECALL**

If you have already replaced tires due to the recall condition, you may be eligible to receive reimbursement for tires, parts, labor, fees and taxes. Reimbursements may be limited to the amount the replacement would have cost if completed by an authorized Bridgestone dealer or retailer. To be eligible, you must present the following to BATO at [Cust-Info@bfusa.com](mailto:Cust-Info@bfusa.com):

- Name and address of the person or company that paid for the replacement.
- Description of the problem that occurred with the replaced tire(s) – including the tire line, size, and DOT TINs of the replaced tire(s).
- Invoice/receipt showing: name of servicer, replacement tires, date of service, and total cost.
- Proof of payment (e.g., copy of cancelled check or credit card receipt).

## **PROBLEMS OR CONCERNS**

If you have any problems or concerns about this recall, please call **1-800-847-3272**.

If you believe that BATO or an authorized Bridgestone dealer/retailer has failed or is unable to provide a remedy without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at **1-888-327-4236 (TTY: 1-800-424-9153)**; or go to <http://www.nhtsa.gov>.

If you are a vehicle lessor, please note that Federal law requires that you forward a copy of this notice to the lessee within 10 days.

We regret the inconvenience that this recall may cause you. Safety is a core value at Bridgestone, and we appreciate your quick attention to inspect your tires and ensure your driving safety.

Thank you for your cooperation.

Bridgestone Americas Tire Operations, LLC