



PT. ELANGPERDANA TYRE INDUSTRY

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IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR TIRE

NHTSA RECALL NUMBER 22T014

July 26, 2022

Subject: Tire Safety Recall Notice

Dear customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

P.T. Elangperdana Tyre Industry ("EP") has determined on or about July 26, 2022 that a safety related defect exists in certain EP brand Light Truck tires. The specific tire was:

Zeetex AT1000 LT245/75 R17.

REASONS FOR THIS VOLUNTARY RECALL

EP received a letter dated June 22, 2022 from National Highway Traffic Safety Administration ("NHTSA") that states its test of one of the Recalled Tires, **Zeetex AT1000 LT245/75 R17** developed sidewall crack near the bead area and the Recalled Tire may experience premature separation near bead area under certain severe service conditions or abusive use. Based on its further internal testing, EP added the following 4 more sizes to the recall:

Zeetex AT1000 LT235/80 R17

Zeetex AT1000 LT275/70 R18

Zeetex AT1000 LT285/75 R16

Zeetex AT1000 LT275/65 R20

collectively, hereinafter referred to as the "Recalled Tire".

Under certain extreme service conditions of use or abuse, cracks in the sidewall may form which may lead to air loss and result in loss of and crash of your vehicle, or fire, causing personal injury, property damage and/or even death.

WHAT WE WILL DO

In the event that you have any of the Recalled Tire, please return them and we will compensate you as follows:

Commented [RD(1)]: The safety risk needs to be stated. (crash, injury, fire)

- 1) For every tire that you send to our warehouse, we will compensate it at 100% of the cost plus an additional \$10;
- 2) For every tire that our Distributor receives from dealer/retailer, we will compensate it at 100% of cost plus an additional \$10 to the distributor + an additional \$10 to the dealer/retailer.
- 3) For every tire that our Distributor / Dealer / Retailer receives from the end-user, we will compensate it at 100% of the cost plus an additional \$10 to the distributor plus an additional \$10 to the dealer/retailer an additional \$20 to the end-user towards mounting & balancing.
- 4) ZAFCO will bear all the transportation costs involved in return of the recalled tires. From dealer/retailer to the distributor and from distributor to our warehouse.
- 5) Refund will be processed only after the tires reach ZAFCO's warehouse.

WHAT YOU SHOULD DO

Any consumer who believes they are affected by the recall should not wait to receive notification but should contact their local EP dealer or the EP Tire Customer Service Team at the following contact numbers.

Zafco International Customer Service Team

+1 305 406 3811 x 333

OR

www.zafco.com

We regret any inconvenience that this action may cause you. If we or your EP dealer fails or is unable to remedy this by payment or credit of the cost of your tire and within a reasonable time, you may submit a written complaint to:

Administrator - National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE, Washington, DC 20590,

OR

Call the Auto Safety Hotline at: 1-888-327-4236 (TTY:1-800-424-9153)–

OR

www.safecar.gov

Thank you for your attention to this important matter.

Sincerely,

Zafco International

6745 NW 36th Street, Suite 260, Miami, Florida 33166

Phone : +1 305 406 3811 x333

www.zafco.com