

# Product Service Bulletin

## Important Information To Better Service Your Customers

This PSB Is Applicable To: U.S.

June 7, 2022

PSB #2022-07

**TO: Goodyear Company Owned Stores and Independent Goodyear Dealers in the U.S.**

**Subject: 275/70R22.5 Goodyear G159 Recall (NHTSA Recall No. 22T009)**

The Goodyear Tire & Rubber Company is offering to replace any **275/70R22.5 G159** tires manufactured between 1996 and 2003, which are described in the “**Tires Involved in Recall**” section below (“**Subject Tires**”). The Subject Tires installed on recreational vehicles may present an unreasonable safety risk due to tread separations and similar failure modes resulting from conditions present in RV use—which may include overloading and/or insufficient tire inflation pressure—that could affect vehicle control. Goodyear will replace the Subject Tires free of charge.

We request your assistance in handling customers who may present a Subject Tire. Dealers will receive full credit for each qualifying tire(s) returned. In addition, dealers will receive reimbursement for tire inspection, mounting, balancing, and handling costs.

### Tires Involved in Recall:

Size	Type	Product Code	DOT#'s
275/70R22.5	Goodyear G159	756919903	MC6Y270W046 Thru 0403
275/70R22.5	Goodyear G159	756919040	MC6Y2BEW046 Thru 0403
275/70R22.5	Goodyear G159	756919903	NB7T2T8W046 Thru 0403

### Tire Inspection and Recall Handling Procedure:

When a customer arrives at your location, please follow the procedure below.

1. Verify that the tire size, type, DOT numbers match the “**Tires Involved in Recall**” as described above.
2. Deflate the tire.
3. Remove the tire/wheel assembly from the vehicle and then demount the tire from the wheel following standard practices.
4. Any tire covered by this recall should be promptly and permanently altered so that it is rendered unsuitable for resale for installation on motor vehicles. Examples of how to alter the tires include, but are not limited to: drill three ½ inch size holes in the sidewall above the TIN (DOT).

### Replacement Tire:

Size	Type	Product Code
275/70R22.5	Goodyear G670RV MRT	756919050

Replacement tires can be ordered using your normal tire ordering process.

To underscore the importance of maintaining proper load and inflation pressure, Goodyear also will provide the end user with a \$60 voucher that can be used to cover the cost of having their recreational vehicle professionally weighed. End user contact information **MUST** be included on the adjustment claim form under the **Consumer Information** section in order for Goodyear to send the \$60 voucher.

**Subject Tire Not Fitted on a RV:** Any end user who inquires about a Subject Tire not fitted on a recreational vehicle should be directed to: Goodyear Consumer Relations at 1-800-592-3267.

**Recall Reimbursement Schedule:**

	<b>Amount Reimbursed</b>	<b>Reimbursement Process</b>
<b>Replacement Tire(s)</b>	Active invoice price on the date of adjustment	Adjustment claim process detailed below
<b>Handling Allowance for Demount, Mount &amp; Balance for mounted tire(s)</b>	\$95.00 per tire	Adjustment claim process detailed below
<b>Handling Allowance for unsold, unmounted tires</b>	Standard handling allowance	Adjustment claim process detailed below

**Adjustment Claim Form Processing Instructions:**

- Attach a copy of the no-charge service invoice, complete a Product Adjustment Claim form according to the instructions with the form. In the Removal Reason Box record “**G159 Recall**”.
- Return recalled tires to your Product Service Center with your next shipment of adjustments. Follow the usual adjustment tire return procedures. See Product Service Bulletin 2021-01A, in the Product Service section on Tire-HQ, for adjustment return procedures.

**Questions or Problems**

If you have questions, please contact your National Field Manager Product Service or call our Customer Assistance Center at 1-800-592-3267. Contact information for you National Field Manager Product Service, can be found in Product Service Bulletin on Tire-HQ.