



IMPORTANT SAFETY RECALL

RECALL NO. 22T-007

June 8, 2022

Dear Valued Sumitomo Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Sumitomo Rubber Industries, Ltd. (SRI) has decided that certain Sumitomo brand truck tires manufactured between January 2020 and June 2020 fail to conform to Federal Motor Vehicle Safety Standard No. 119, *New pneumatic tires for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds), specialty tires, and tires for motorcycles*. SRI has initiated a safety recall for the truck tires detailed in the attached list of affected tires (the affected tire list).

We are notifying you because our records indicate that you may have purchased truck tire(s) subject to this recall. Therefore, please review this letter carefully.

What is the Problem?

The recalled tires are susceptible to developing visible deformation in a single, small area of the bead (near the upper edge of a rim flange). This deformation may violate FMVSS 119 S6.1.2(a). If the deformation remains undetected, the condition may cause a bead separation. If this occurs in a manner that affects vehicle stability, there may be an increased risk of a crash. Prior to a potential failure, a deformation will be visible on the sidewall near the bead, as shown in the following photograph.



The deformation is to the left of the white line marked on the tire in the photograph. As the photograph shows, this small deformation appears on the surface of the tire near the rim.

What Are We Doing About the Problem?

SRI will replace tires subject to the recall with new tires, and mount the replacement tires, all at no charge to you through **November 21, 2022**. Any tire subject to this recall will be replaced with a comparable Sumitomo tire. In the event that a Sumitomo brand tire is not currently available, a suitable competitive product may be used as a replacement. SRI estimates that the replacement will take approximately 45 minutes.

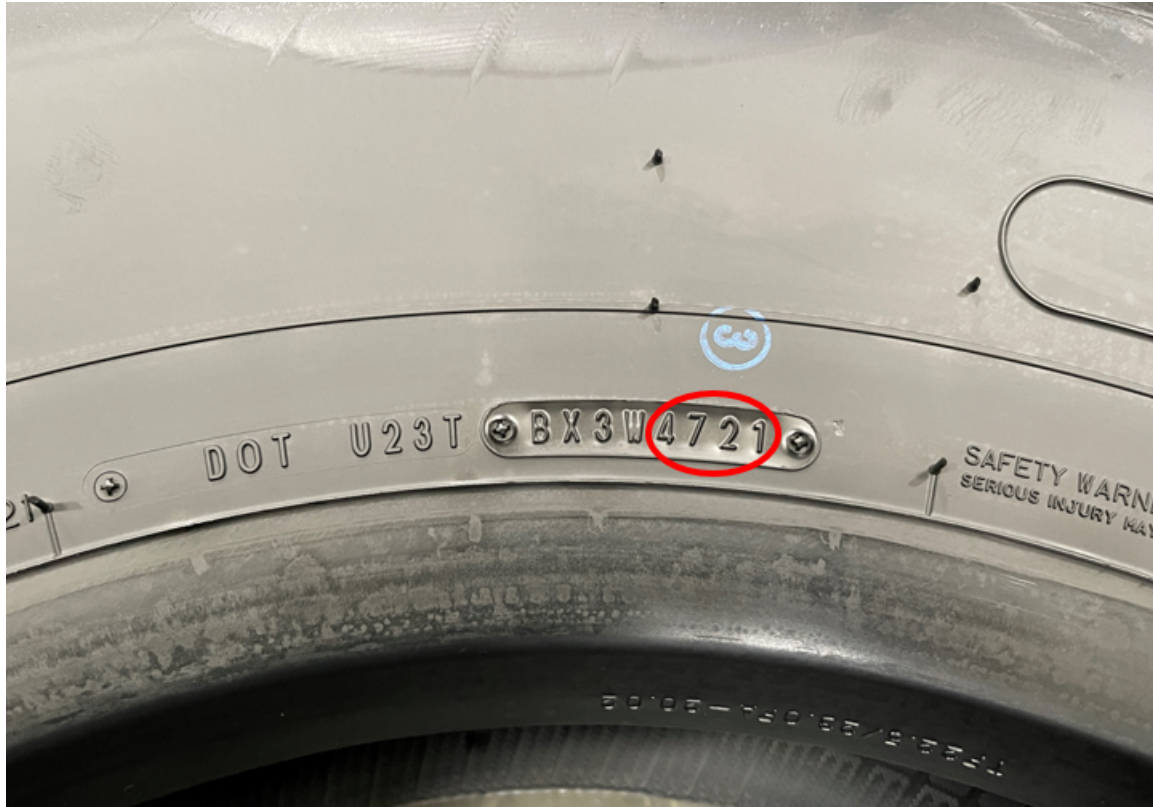
How Do You Identify Recalled Tires?

Tires have certain unique sidewall markings that will allow you to determine whether they are subject to this recall. The attached affected tire list describes the **tire brand, tire line, tire size, and tire identification number (circled in red)** for each of the tires subject to this recall. Any tire that has **all four markings** described in the attached affected tires list is subject to this recall and should be replaced.





The tire identification number (TIN) can be found on the sidewall below the brand name. The TIN starts with the letters "DOT" with the last four numbers being the week and year manufactured, as shown circled in red below.



How to Have Your Tires Replaced?

If your tire contains all four of the above described sidewall markings, please bring your vehicle as soon as possible to a TBC Corporation¹ owned retail store or Sumitomo authorized dealer/retailer. The company-owned retail store or authorized Sumitomo dealer/retailer will confirm the inspection and replace all affected tires. Only tires matching the recall description will be replaced.

If you have any questions about whether your tires are covered by this recall, please contact your local authorized Sumitomo dealer/retailer. To locate an authorized Sumitomo dealer/retailer or TBC owned retail location, please call **800-739-7698**, or visit our website at **www.sumitomotire.com**.

¹ TBC Corporation is the exclusive U.S. importer of Sumitomo Rubber Industries, Ltd. (SRI) manufactured Sumitomo brand truck tires.



Questions or Concerns?

If you have questions or concerns about this recall, please contact TBC at **800-739-7698**, or email Scott Davis, Senior Manager of Quality Assurance, at sdavis@tbccorp.com. Please use the subject line: "Recall No. 20T020 Customer Information." If you previously replaced tires subject to this recall, please contact TBC to determine whether you qualify for reimbursement.

If you believe that SRI or an authorized Sumitomo dealer/retailer has failed or is unable to provide a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

TBC Corporation
Enclosure



Enclosure: Affected tire list.

Product Code	Brand	Size/Line	Plant ID	Size Code	Opt Code	DOT Week
5530759	Sumitomo	11R24.5 16PR ST900	U2	4F	6XAW	0920
5532059	Sumitomo	11R24.5 16PR ST528	U2	4F	6XJW	0620/0820/0920
5532052	Sumitomo	11R22.5 16PR ST528	U2	3T	6XJW	1120/1520/1620
5532651	Sumitomo	11R22.5 144/142L ST710SE	U2	3T	5X8W	1020/1120
5532678	Sumitomo	285/75R24.5 144/141L ST710SE	U2	BP	5X8W	0820/1020
5532658	Sumitomo	11R24.5 146/143L ST710SE	U2	4F	5X8W	0420/0520
5532878	Sumitomo	285/75R24.5 144/141L ST778+ SE	U2	BP	5X1W	0420/0820
5532859	Sumitomo	11R24.5 149/146L ST778+ SE	U2	4F	6X1W	0420/0520
5532978	Sumitomo	285/75R24.5 144/141L ST709 SE	U2	BP	5X8W	0420
5532959	Sumitomo	11R24.5 149/146L ST709 SE	U2	4F	6X8W	0620
5531252	Sumitomo	11R22.5 146/144L ST908N	U2	3T	6X3W	1420
5533252	Sumitomo	11R22.5 146/143L ST788SE	U2	3T	6XFW	0720/0820/0920/1020
5533259	Sumitomo	11R24.5 149/146L ST788SE	U2	4F	6XFW	0420/0520/0620/1120/1220
5533278	Sumitomo	285/75R24.5 147/144L ST788SE	U2	BP	6XFW	0820/1020
5533352	Sumitomo	11R22.5 146/143L ST719SE	U2	3T	6X3W	0620/0720/0820/0920/1020
5533359	Sumitomo	11R24.5 149/146L ST719SE	U2	4F	6X3W	0620/0720/1120/1220
5533378	Sumitomo	285/75R24.5 147/144L ST719SE	U2	BP	6X3W	1020
5533178	Sumitomo	285/75R24.5 144/141L ST948SE	U2	BP	5XBW	0420/0820
5533159	Sumitomo	11R24.5 149/146L ST948SE	U2	4F	6XBW	0520
5532459	Sumitomo	11R24.5 149/146L ST938	V4	4F	6XTW	2220