OMB Control No.: 2127-0004

Part 573 Safety Recall Report

22T-005

Manufacturer Name: Michelin North America, Inc.

Submission Date: MAY 09, 2022 **NHTSA Recall No.:** 22T-005

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Michelin North America, Inc.

Address: One Parkway South

Greenville SC 29615

Company phone: 864-422-4985

Population:

Number of potentially involved : 86 Estimated percentage with defect : 100%

Tire Information:

Tire Brand 1: Michelin

Tire Line: Pilot Sport 4 ZP

Tire Size: 255/35ZR19 96Y XL

Descriptive Information: Subject tires do not have the required DOT certification mark. This error

occurred at the Michelin plant in Nyiregyhaza, Hungary and was confined to one

dimension of this tire line.

Production Dates: FEB 02, 2021 - MAY 27, 2021

TIN (Tire Identification Number)

Plant ID Size code Optional Code Begin M Code End M Code 6I N4 020X 0521 2121

Description of Noncompliance:

Description of the The DOT certification symbol which precedes the TIN (Tire Identification

Noncompliance: Number) was not molded onto either the intended outboard or inboard

sidewall. It was determined that 82 of the tires produced entered the US

market and 4 tires were quarantined in a Michelin distribution center in the US.

FMVSS 1: 139 - New pneumatic radial tires for light vehicles

FMVSS 2: NR

Description of the Safety Risk: All markings other than the DOT symbol specified by 49 CFR Part 571.139 are

present on the sidewall(s), and in compliance with 49 CFR Part 571.139. The subject tire fully complies with the performance requirements of 49 CFR 571.139; however, without the DOT symbol on the sidewall, the tire contains

no declaration to its certification.

Description of the Cause: The mold specification for this tire called for an engraved "DOT" marking,

however the engraved "DOT" requirement was not transmitted to the mold definition file and the software defaulted to specify a "DOT" plaquette, which

was not subsequently included as part of the mold drawing. The absence of the DOT marking was not detected during design counter-verification prior to production. Inspection of the cured tires at the production facility is based on the mold drawing, therefore the noncompliance was not detected until the mold was scheduled for transfer to another production facility.

Identification of Any Warning Not applicable that can Occur:

Involved Components:

Component Name: Not applicable Component Description: Not applicable Component Part Number: Not applicable

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: NR

Chronology:

10 March 2022: Initial alert to the Michelin Quality team in Europe by the Cuneo, Italy manufacturing site. The missing DOT marking was detected on this date during mold inspection related to a change in the manufacturing site for this tire from Nyiregyhaza, Hungary to Cuneo, Italy.

- 24 March 2022: Michelin North America was informed of the missing DOT markings on the noncompliant tires produced in Nyiregyhaza, Hungary and launched an investigation in the zone.
- 30 March 2022: Michelin North America determined that four (4) tires remained in inventory in a US distribution center and placed a block on this SKU in the inventory system to prevent sale or movement of these tires.
- 19 April 2022: Determination meeting was held at Michelin and a decision to conduct a voluntary recall was made.
- 25 April 2022: Part 573 Noncompliance Information Report filed.

9 May 2022: Amended Part 573 Noncompliance Information Report filed.

Description of Remedy:

Description of Remedy Program: MNA will initiate a voluntary noncompliance recall of the subject tires.

The owners that may have purchased tires of the specified date range will

be contacted by first class mail no later than 24 June 2022. This

correspondence will explain the issue and include specific instructions on

how to obtain replacement of the improperly marked tires.

How Remedy Component Differs The remedy component (tire) will have the DOT marking present. A new

from Recalled Component: Michelin product code will be used internally to separate the tires

produced at Nyiregyhaza, Hungary from the tires produced at Cuneo, Italy. Also, with production moved to a different site, the manufacturer code HD

or 1HD will be present on the remedy tire.

Identify How/When Recall Condition Following detection in March 2022, the DOT marking was added to the

was Corrected in Production: mold during transfer to the Cuneo, Italy manufacturing site.

Industrialization of this tire at the Cuneo, Italy site is underway and the presence of the DOT marking has been confirmed. Production startup of this tire at the Cuneo, Italy production site is planned for June 2022.

Recall Schedule:

Description of Recall Schedule: MNA will begin notifying dealers and known purchasers beginning 20

May 2022.

Planned Dealer Notification Date: MAY 20, 2022 - MAY 31, 2022 Planned Owner Notification Date: MAY 20, 2022 - JUN 24, 2022

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: NR

Address: NR

NR

Country: NR

Company Phone: NR

* NR - Not Reported