



WARN INDUSTRIES, INC.
12900 SE Capps Road
Clackamas, Oregon 97015

January 10, 2023

IMPORTANT SAFETY RECALL NOTICE
NHTSA Recall No. 22E101

Re: WARN® Handheld Wireless/Corded Remote Control for VR EVO Winches

To: WARN Dealers and Retailers

Dear Valued Customers,

Warn Industries has decided that a defect which relates to motor vehicle safety exists in the handheld remote-control device that was sold with WARN VR EVO winches. A small number of remotes which have been exposed to or submerged in water have exhibited failures that can result in unintended winch operation. Only the remote is subject to this recall notice, the winch is not affected.

This notice only applies to product sold and used in the USA.

Products affected: Remotes shipped with all EVO winch models manufactured between June 3, 2019 to November 29, 2022.

PN 103250 - VR EVO 8

PN 103254 - VR EVO 12

PN 103251 - VR EVO 8-S

PN 103255 - VR EVO 12-S

PN 103252 - VR EVO 10

PN 104218 - S/P Remote & Control Module

PN 103253 - VR EVO 10-S

Product Identification:

VR EVO Winch Serial numbers Affected:

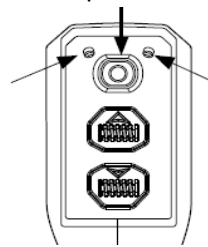
03062019XXXX - 29112022xxxx

(June 3, 2019 to November 30, 2022)

Serial numbers can be found on the back side of the winch drum support.



AND, with this Remote Switch Face Configuration
(all components on the switch face are black in color)



What should you do?

This defect relates only to the handheld remote-control device sold with the winches listed above.

We previously sent a "Stop Ship" notice to our direct distributors which you may have received a copy of.

At this time, we ask that you please take the following actions regarding the items listed above.

1. Stop any further sales if you have not already done so.
2. We want to take care of you. Please contact us on this website www.warn.com/remote-recall-info-customers which we have set up for use by Dealers and Resellers. Let us know how many winches you have in stock, and we will contact you with details about the rework.
3. Hold your inventory pending further information from Warn Industries regarding when new remotes will be available and how we will arrange to rework your unsold inventory with new remotes and related consumer information.

4. Distribute the attached **Consumer Safety Recall Notice**, (RDCONL-22E101-3032), to any of your customers who have purchased the affected items and inform them to contact Warn directly on www.warn.com/vr-evo-remote-info.

What are we doing?

Warn Industries is taking the following steps regarding the affected products:

1. All unsold products will need to be reworked by replacing the existing remote with a new water-resistant “corded-only” remote, applying a label to the product informing the consumer that the wireless function is not included, and inserting instructions notifying the consumer how they can obtain a \$100 coupon valid toward the purchase of a new wireless remote product when available on www.warn.com.
2. Affected items are removed from Warn’s UMP pricing policy.
3. Consumer inquiries will be addressed directly by Warn according to the process outlined in the Consumer Safety Recall Notice. We encourage you to direct consumers and winch owners to go to www.warn.com/vr-evo-remote-info where they can also find a copy of the attached **Consumer Safety Recall Notice** for instructions regarding their current remote, replacement product, and a redeemable coupon directly from Warn.

The safety of our customers is paramount to Warn Industries. Since 1948, Warn has put the customer first by offering the highest quality products and by doing the right thing. These core values will continue on into our 75th year of business.

Sincerely,

Kyle Shiminski
VP & General Manager
Warn Industries