



WARN INDUSTRIES, INC.  
12900 SE Capps Road  
Clackamas, Oregon 97015

January 10, 2023

**IMPORTANT SAFETY RECALL NOTICE**  
**NHTSA Recall No. 22E101**

**Re: WARN® Handheld Wireless/Corded Remote Control for VR EVO Winches**

**To: WARN Distributors**

Dear Valued Customers,

Warn Industries has decided that a defect which relates to motor vehicle safety exists in the handheld remote-control device that was sold with WARN VR EVO winches. A small number of remotes which have been exposed to or submerged in water have exhibited failures that can result in unintended winch operation. Only the remote is subject to this recall notice, the winch is not affected.

This notice only applies to product sold and used in the USA.

**Products affected:** Remotes shipped with all EVO winch models manufactured between June 3, 2019 to November 29, 2022.

PN 103250 - VR EVO 8

PN 103254 - VR EVO 12

PN 103251 - VR EVO 8-S

PN 103255 - VR EVO 12-S

PN 103252 - VR EVO 10

PN 104218 - S/P Remote & Control Module

PN 103253 - VR EVO 10-S

**Product Identification:**

VR EVO Winch Serial numbers Affected:

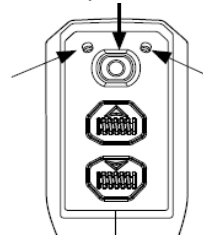
03062019XXXX - 29112022xxxx

(June 3, 2019 to November 30, 2022)

Serial numbers can be found on the back side of the winch drum support.



**AND**, with this Remote Switch Face Configuration  
(all components on the switch face are black in color)



***What should you do?***

This defect relates only to the handheld remote-control device sold with the winches listed above.

We previously sent you a "Stop Ship" notice for the item numbers listed above.

At this time, we ask that you please take the following actions regarding the items listed above.

1. Stop any further sales if you have not already done so.
2. Notify your customers of the "Stop Ship" notice on the items listed above.
3. Notify your Warn Account Manager or Customer Service Representative of the number of units you have in stock for each item number.
4. Distribute the attached **WARN Dealers and Retailers** notice to all your customers who have purchased any of these items for resale. As instructed in that notice, they can submit their information directly to Warn via the dedicated Dealer website [www.warn.com/remote-recall-info-customers](http://www.warn.com/remote-recall-info-customers).
5. Hold your inventory, and instruct your customer to hold their inventory, pending further information from Warn Industries regarding when new remotes will be available and how we will arrange for the rework your unsold inventory with new remotes and related consumer information.

6. Distribute the attached **WARN Dealers and Retailers** notice to your customers who have purchased any of these items.
7. Distribute the attached **Consumer Safety Recall Notice** (RDCONL-22E101-3032), to any of your customers who have purchased the affected items.

***What are we doing?***

Warn Industries is taking the following steps regarding the affect products:

1. All unsold products will be reworked by replacing the existing remote with a new water-resistant “corded-only” remote, applying a label to the product informing the consumer that the wireless function is not included, and inserting instructions notifying the consumer how they can obtain a \$100 coupon valid toward the purchase of a new wireless remote product when available on [www.warn.com](http://www.warn.com).
2. Affected items are removed from Warn’s UMP pricing policy.
3. Timing of rework will be determined by Warn and our Distribution partners. Distributors are encouraged to call their Regional Sales Manager to coordinate planning.
4. We have setup a website especially for inquiries from dealers and retailers. Please direct them to contact us there at [www.warn.com/remote-recall-info-customers](http://www.warn.com/remote-recall-info-customers).
5. Consumer inquiries will be addressed directly by Warn according to the process outlined in the **Consumer Safety Recall Notice**. We encourage you to direct consumers to go to [www.warn.com/vr-evo-remote-info](http://www.warn.com/vr-evo-remote-info) for instructions regarding their current remote, replacement product, and a redeemable coupon directly from Warn.

The safety of our customers is paramount to Warn Industries. Since 1948, Warn has put the customer first by offering the highest quality products and by doing the right thing. These core values will continue on into our 75<sup>th</sup> year of business.

Sincerely,

Kyle Shiminski  
VP & General Manager  
Warn Industries