

Part 573 Safety Recall Report

22E-099

Manufacturer Name : Williamsen-Godwin Truck Body Company LLC

Submission Date : APR 18, 2023

NHTSA Recall No. : 22E-099

Manufacturer Recall No. : 22E-080



Manufacturer Information :

Manufacturer Name : Williamsen-Godwin Truck Body Company LLC

Address : 1925 west Indiana Ave
Salt Lake City UT 84070

Company phone : 8019739400

Population :

Number of potentially involved : 12

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : WILLIAMSEN-GODWIN

Model : WPED5W-SL2255

Part No. : STEERING AXLE

Size : NR

Function : NR

Descriptive Information : RECALL NOTICE CAME FROM DEXTER AXLE

Production Dates : APR 01, 2021 - JUN 18, 2021

Description of Defect :

Description of the Defect : STEER ARM

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : STEER ARM CAN SHEAR UNDER HEAVY LOAD

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : SMART STEER 2.0 SELF STEERING AXLE

Component Description : 25K SELF STEERING AXLE

Component Part Number : SSA750048-NPA-ACRD-22.5B

Supplier Identification :

Component Manufacturer

Name : DEXTER CANADA (INGERSOLL AXLES)

Address : 160 INGERSOLL STREET SOUTH
ONTARIO Foreign States N5C3J7

Country : Canada

Chronology :

10/19/2022 INFORMATION WAS PROVIDED BY DEXTER FOR RECALL # NHTSA ID 22E-080

10/31/2022 EMAILED THE RECALL INFORMATION PROVIDED TO CUSTOMER.

11/16/2022 NOTIFIED BY NHTSA ABOUT THE RECALL, SIGNED UP ON THE PORTAL.

12/15/2022 NOTIFIED OUR ACCOUNT WAS SET UP AND APPROVED AND BEGAN THE FILLING

12/21/2022 RECALL PROCESSED

3/15/2023 OWNER LETTER SENT TO CUSTOMER

Description of Remedy :

Description of Remedy Program : SERVICE WORK WILL INCLUDE THE FOLLOWING STEPS (PER SB015)

1. REMOVE THE EXISTING STEER ARMS AND MOUNTING HARDWARE.
2. CLEAN MOUNTING SURFACE AND SURROUNDING SURFACES TO PREPARE FOR MOUNTING OF THE NEW BOLT-ON STEER ARM AND ADDITIONAL WELDS.
3. GRIND A 3/16" CHAMFER ALONG THE MOUNTING FACE EDGE (SEE PAGE THREE FOR LOCATION AND DETAIL).
4. MOUNT NEW DESIGN STEER ARMS (PART #703293-LH/RH) WITH SUPPLIED HARDWARE AND TORQUE TO 400 FT-LBS
5. ADD WELDS AS SHOWN ON PAGE THREE OF THIS BULLETIN

How Remedy Component Differs from Recalled Component : NEW DESIGN HAS HIGHER STRENGTH MATERIAL AND WELDED TO THE STEERING KNUCKLE

Identify How/When Recall Condition was Corrected in Production : IMPLEMENTED A NEW DESIGN WITH HIGHER STRENGTH MATERIAL AS WELL AS AN ADDITIONAL WELD CONNECTING THE ARM TO THE KNUCKLE INTO PRODUCTION AT DEXTER CANADA ON 30-OCTOBER-22

Recall Schedule :

Description of Recall Schedule : CUSTOMER WILL BE CONTACTED DIRECTLY TO HAVE UNITS BROUGHT IN TO HAVE THE RECALL COMPLETED.
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : DEC 15, 2022 - JUN 01, 2023

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR
Address : NR
NR
Country : NR
Company Phone : NR

* NR - Not Reported