

**IMPORTANT SAFETY RECALL**

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22E-092

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain Model Year 2021-2022 Model S vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 111 "Rear Visibility." Our records show that you are the owner of a vehicle affected by this action.

**REASON FOR THIS RECALL**

On certain affected vehicles the driver's side and passenger's side mirrors intended for foreign markets were installed in error on US vehicles during service visits. This occurred due to an error in the parts ordering system that allowed ordering and consumption of the incorrect parts in the United States. These installed side view mirrors are not compliant with federal regulations (FMVSS 111). A noncompliant mirror may cause a driver to misinterpret the field of view, which could increase the risk of a collision.

**WHAT TESLA WILL DO**

At no charge to you, Tesla Service will inspect and replace the recalled mirrors with mirrors that comply with FMVSS111.

**WHAT YOU SHOULD DO**

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit [www.tesla.com/findus](http://www.tesla.com/findus) or call 1-877-79-TESLA (1-877-798-3752). For awareness, the inspection will take only a few minutes, and replacement of the mirrors, if necessary, will take approximately 30 minutes. The repair and the inspection may be completed by Tesla Mobile Service where available.

If you previously paid for a repair that addresses the recall described in this notice, you may be eligible for a refund. To verify eligibility and learn how to request a refund, please contact Tesla online by visiting [www.tesla.com/support/contact](http://www.tesla.com/support/contact) or by calling 1-877-79-TESLA (or 1-877-798-3752). Additional detail can be found in our General Recall Reimbursement Plan, which is available online at <https://www.tesla.com/sites/default/files/downloads/tesla-recall-reimbursement-plan.pdf>.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit [www.tesla.com/support/account-support#add-remove-products](http://www.tesla.com/support/account-support#add-remove-products).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**