



# SERVICE BULLETIN

**SER22-047**  
**12/16/2022**

**SUBJECT: Field Action R-1000 for Supra Series**

The above field action is active for Supra Series units SFD91487875 to VFJ91732331. A 12 volt wire harness, used for the fuel heat option within the affected TRUs, may be exposed and missing heat shrink. The exposed, energized 12 volt wires, can, under certain conditions, lead to electrical arcing and possibly a fire. Failure to perform the inspection and installation work as detailed in Technical Instruction 98-50466-00 could result in property damage or personal injury. Dealers are encouraged to address this safety-related field action as soon as possible.

Kit 74-50183-00 is required and will be available from the Performance Parts Group (PPG) in the coming weeks. To meet initial demand across the network, dealers should order only the quantity required to perform the field action in the next four to six weeks. Additional quantities of the kit will be forthcoming, and PPG will review orders for this kit to ensure adequate distribution across the network until availability increases.

From the date that the kit is available, the network will be reimbursed an incentive to perform the field action per the following schedule:

If the date of repair minus kit available date is

- up to two months, that claim will receive 110% of the field action dollars,
- up to three months, that claim will receive 105% of the field action dollars,
- greater than three months, that claim will receive 100% of the field action dollars.

Dealers may request transportation costs (SER21-049) to perform the field action on fleets with 10+ assets where delivery to the dealer is prohibitive.

The incentive and transportation costs are associated only with this field action and will be evaluated for their effectiveness in the future.

Inquiries regarding adjustments for particular situations should be made through your FSE.

WebClaim 2.0 is preloaded with the affected serial numbers and a field action claim can be input using R-1000.