Z97/NHTSA 22E-087

YOUR SCHEDULING OPTIONS

1. RECOMMENDED OPTION

Call your authorized Chrysler / Dodge / Jeep_® / RAM Dealership.

- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com or download the Mopar Owner's Companion App.

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall **Z97**.

IMPORTANT SAFETY RECALL

High Pressure Fuel Pump

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain FCA has decided that a defect, which relates to motor vehicle safety, exists in certain MOPAR 3.0L Diesel Engines.

Mopar 3.0L Diesel Engine 05162119AH Mopar 3.0L Diesel Engine 05162111AF Mopar 3.0L Diesel Engine 05162111BA

WHY DOES MY VEHICLE NEED REPAIRS?

FCA records indicate that you may have purchased a MOPAR engine assembly with an installed High Pressure Fuel Pump (HPFP) for your vehicle ^[1]. Some HPFPs could fail prematurely. A high pressure fuel pump failure may introduce internally failed component debris into the fuel system potentially causing fuel starvation if installed into a vehicle. Vehicle occupants may notice a Malfunction Indicator Lamp, service Electronic Throttle Control indicator, a fuel leak at the HPFP, or excessive noise from the HPFP. **Fuel starvation may result in an unexpected loss of motive power, which can cause a vehicle crash without prior warning.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

If you purchased an HPFP, or a remanufactured engine with an HPFP on it and have not yet installed it, FCA will reimburse your purchase with the return of the HPFP or remanufactured engine assembly.

If the recalled HPFP or remanufactured engine assembly with part number listed above has been installed into a vehicle, the repair will be covered under recall Z96.

Please bring your HPFP or remanufactured engine assembly, and this letter with you to your dealership.

TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online.^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.