



S-Series™
BACKED BY McNEILUS

October 2022

IMPORTANT SAFETY RECALL 22E-073

Dear Oshkosh Vehicle Owner:

Ref: NHTSA Steering Gear Assembled Incorrectly 22E-073

VIN(s) or Order Number(s): <<NOTE: reference attached Customer list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Oshkosh has decided that a defect which relates to motor vehicle safety exists in parts purchased for your Oshkosh S-Series Front Discharge Mixer. These parts were purchased between June, 2021-September, 2022 from MTM as service parts, in conjunction with a refurb, box frame or other service work.

! I M P O R T A N T !

- Your Oshkosh vehicle is being recalled.
- Contact Oshkosh at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

A small number of steering gears were assembled without the required number of recirculating balls. The recall population was determined by identifying the oldest production lot associated with a gear failure, and including all production from that lot to the date in February 2022 when the improvements in the assembly process were instituted.

What are we doing about the problem?

Oshkosh will provide customers with Instructions on how to inspect for suspect serial numbers. If suspect part is found, customers would purchase the parts, perform the repairs, and then file parts/labor reimbursement through normal warranty process. Customers can also contact their nearest Oshkosh/McNeilus Service Center to schedule this inspection/repair at no charge.



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What should you do?

- Inspection should take less than 1.0 hours.
- Repairs should take less than 4.0 hours.
- Customers can also contact their nearest Oshkosh/McNeilus Service Center to schedule this inspection/repair at no charge

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact Oshkosh at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact Oshkosh at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If Oshkosh fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

OSHKOSH CORPORATION