



SAFETY RECALL

CAMPAIGN BULLETIN

Takata Driver and Passenger Airbag Service Parts Voluntary Safety Recall Campaign

Reference: PC904, PC905, PC906

Date: August 16, 2022

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

| Affected Models/Years: | Campaign ID | Affected Population: | Dealer Inventory: | SERVICE COMM Activation date: | Stop Sale In Effect |
|--|-------------|----------------------|-------------------|-------------------------------|---------------------|
| 2007-2012 Versa Hatchback 2007-2011 Versa Sedan | PC904 | 12,628 | N/A | August 16, 2022 | YES |
| 2002-2006 Sentra | PC905 | 3,401 | | | |
| 2001-2003 Maxima | PC906 | 204 | | | |

******* Campaign Summary *******

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is recalling certain airbag inflator service parts that may have been installed in vehicles after the final Takata recall remedy had been completed, as part of a subsequent theft or collision repair. The parts include certain Takata non-desiccated inflators for front passenger airbags, designed to fit 2001-2003 Nissan Maxima, 2002-2006 Nissan Sentra, 2007-2012 Nissan Versa Hatchback and 2007-2011 Versa Sedan. It also includes certain Takata inflators for front driver airbags, designed to fit 2007-2012 Nissan Versa Hatchback and 2007-2011 Versa Sedan.

Inflators that were previously recalled may have been inadvertently shipped to service inventory between December 9, 2016 and November 12, 2021 and may have been installed on vehicles as service parts. These inflators may rupture during a deployment due to propellant degradation or a reduction in propellant density occurring after long term exposure to high absolute humidity and temperature cycling. An inflator rupture may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

Customers will receive an owner letter that will invite the owner to bring their vehicle to a dealer for inspection. If the vehicle is found to have a recalled air bag inflator, it will be replaced with a final remedy part. The remedy will be performed for the customer free of charge for parts and labor.

******* What Dealers Should Do*******

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PC904, PC905, PC906.**

2. Dealers **must not wholesale, sell, lease, trade, rent or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been inspected and, if necessary, repaired.
3. Dealers should use the appropriate campaign repair bulletins (listed in the repair section below) to remedy any vehicles subject to this campaign.
4. Dealers should have the customer fill out the SRS Light Release form (attached) when both the Supplemental Restraint System ("SRS") warning light is non-operational, flashing, or illuminated **and** the customer refuses diagnosis and repair related to the SRS warning light.
 - Additionally, if the customer declines the recall repair or the vehicle is unrepairable, appropriately document the deferment reason as per **NPSB19-530**.

NOTE: There is no need for the customer to fill out the attached SRS Light Release form if the customer agrees and the dealer conducts the SRS diagnosis and repair.
5. Once repaired, dealers should submit the claim, using the claims coding provided, and release the vehicle.

***** Release Schedule *****

| Parts | <p>Parts are not on restriction and may be ordered via normal process.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr style="background-color: #333; color: white;"> <th>Part Number</th> <th>Campaign ID</th> <th>Description</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>98561-EM39A</td> <td>PC904</td> <td>Passenger Air Bag Inflator</td> <td>1</td> </tr> <tr> <td>98560-EM39D</td> <td>PC904</td> <td>Driver Air Bag Inflator</td> <td>1</td> </tr> <tr> <td>B4A67-EH50D</td> <td>PC905</td> <td>Passenger Air Bag Module</td> <td>1</td> </tr> <tr> <td>98561-7999E</td> <td>PC906</td> <td>Airbag Inflator</td> <td>1</td> </tr> <tr> <td>K8525-4Y90C</td> <td>PC906</td> <td>Airbag Cushion</td> <td>1</td> </tr> </tbody> </table> | Part Number | Campaign ID | Description | Quantity | 98561-EM39A | PC904 | Passenger Air Bag Inflator | 1 | 98560-EM39D | PC904 | Driver Air Bag Inflator | 1 | B4A67-EH50D | PC905 | Passenger Air Bag Module | 1 | 98561-7999E | PC906 | Airbag Inflator | 1 | K8525-4Y90C | PC906 | Airbag Cushion | 1 |
|---------------------------|---|----------------------------|-------------|-------------|----------|-------------|-------|----------------------------|---|-------------|-------|-------------------------|---|-------------|-------|--------------------------|---|-------------|-------|-----------------|---|-------------|-------|----------------|---|
| Part Number | Campaign ID | Description | Quantity | | | | | | | | | | | | | | | | | | | | | | |
| 98561-EM39A | PC904 | Passenger Air Bag Inflator | 1 | | | | | | | | | | | | | | | | | | | | | | |
| 98560-EM39D | PC904 | Driver Air Bag Inflator | 1 | | | | | | | | | | | | | | | | | | | | | | |
| B4A67-EH50D | PC905 | Passenger Air Bag Module | 1 | | | | | | | | | | | | | | | | | | | | | | |
| 98561-7999E | PC906 | Airbag Inflator | 1 | | | | | | | | | | | | | | | | | | | | | | |
| K8525-4Y90C | PC906 | Airbag Cushion | 1 | | | | | | | | | | | | | | | | | | | | | | |
| Special Tool | <ul style="list-style-type: none"> • Consult III+ • Air Bag Module Support (J-51315) • Quick Scan Tool (J-52352) <p>Additional tools are available via TechMate @ 1-833-397-3493</p> | | | | | | | | | | | | | | | | | | | | | | | | |
| Repair | <ul style="list-style-type: none"> • NTB22-072 for PC904 (2007-2012 Versa Hatchback & 2007-2011 Sedan) • NTB22-071 for PC905 (2002-2006 Sentra) • NTB22-070 for PC905 (2001-2003 Maxima) | | | | | | | | | | | | | | | | | | | | | | | | |
| Owner Notification | <p>Nissan will begin sending notifications to owners of all potentially affected vehicles on September 14, 2022 via U.S. Mail.</p> | | | | | | | | | | | | | | | | | | | | | | | | |

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a recall?

A. Yes.

Q. Is this a Stop Sale?

A. Yes.

Q: Does this stop sale apply to previously owned vehicles?

A. Nissan strongly recommends dealers not sell a previously owned vehicle affected by this recall until it is remedied. Certain states have laws preventing the sale of previously owned vehicles with open safety recalls. Dealers must comply with all federal, state, and local laws regarding vehicle sales as they relate to open safety recalls.

Q. How do I know if my vehicle has a problem with the driver or front passenger airbag inflator?

A. If your vehicle is subject to this campaign, you will receive an owner notification letter from Nissan. If you would like, I can check your vehicle identification number (VIN) right now to see if your vehicle is affected. You may also search for open recall campaigns at <https://www.nissanusa.com/recalls-vin.html>

Q. These vehicles have already had parts replaced under a previous recall do they need to be remedied again?

A. Yes. Although the vehicle has already been into the dealer to have the passenger airbag replaced under a previous recall, inflators that were previously recalled may have been inadvertently shipped to service inventory between December 9, 2016 and November 12, 2021 and may have been installed on vehicles as service parts. These inflators may rupture during a deployment due to propellant degradation or a reduction in propellant density occurring after long term exposure to high absolute humidity and temperature cycling. An inflator rupture may cause metal

fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

Q. What is the reason for the recall?

A. Inflators that were previously recalled may have been inadvertently shipped to service inventory between December 9, 2016 and November 12, 2021 and may have been installed on vehicles as service parts. These inflators may rupture during a deployment due to propellant degradation or a reduction in propellant density occurring after long term exposure to high absolute humidity and temperature cycling. An inflator rupture may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

Q. What is the possible effect of the condition?

A. If this condition occurs, it may increase the risk of injury to the driver or front passenger-side occupant in the event of a crash, where air bag deployment is warranted.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect potentially affected vehicles that may have been repaired with the affected parts. If it is found that a recalled part is installed, it will be replaced with a final remedy part

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles on **September 14, 2022** via U.S. Mail.

Q. Is my vehicle safe to drive?

A. Nissan strongly urges customers to have this important safety recall campaign performed as soon as possible. Please contact your dealer to schedule an appointment.

Q. Is there anything owners can do to avoid the risk/danger?

A. If your vehicle is subject to this important safety recall, immediately contact your dealer to schedule an appointment to have the campaign performed.

Q. Does my vehicle have Takata airbag inflators?

A. Many vehicles are equipped with Takata airbag inflators. However, only certain vehicles are affected by this recall. **Let me check your VIN to confirm whether your vehicle is affected – if affected, it needs to be remedied as soon as possible.** If your vehicle is not affected, no further

action is needed at this time.

Q. Are parts available for the recall repair?

A. Yes. Dealers may order parts via the normal process.

Q. Will alternate transportation be provided while the dealer is awaiting parts?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request.

| EXPENSE CODE | DESCRIPTION | AMOUNT |
|--|----------------|-------------|
| 502 | Rental Expense | \$156 (Max) |
| Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement including policy modifications outlined in WBP20-018. | | |

Q. Is there any charge for the repair?

A. No. The remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

For Consumer Affairs: Please inform us of the dealer where you would like to have the corrective action completed.

Q. How long will the corrective action take?

A. This free service should take approximately one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. Where can I find used airbag inflator parts return information?

A. This information is available on Dealer 360 in the recalls & service campaigns forum:
<https://dealer360.nnanet.com/community/topics/8300/>

Q. I am a dealer and I have parts or technical questions related to vehicle condition or a notification an owner has received, whom do I talk to?

A. If you are a dealer and have parts or technical questions related to the condition of a vehicle or a recall notification, please contact the Nissan Campaigns and Recalls Team at

campaignannouncements@nissan-usa.com. If your question pertains to an owner communication, please include a copy of the communication (if possible) with your email.

Q. I am a dealer, what do I do if the vehicle's Supplemental Restraint System ("SRS") warning light is non-operational, flashing, or illuminated?

A. If the customer will not obtain diagnosis and repair related to the SRS warning light, dealers should have the customer fill out the SRS Light Release form (attached) so that the campaign can be completed.

If the customer declines the recall repair or the vehicle is unrepairable, appropriately document the deferment reason as per **NPSB19-530**.

Q. I have other concerns, whom do I talk to?

A. Please contact Consumer Affairs at the numbers below.

| Region | Division | Number |
|---------------|----------------------|----------------|
| United States | Nissan North America | 1-800-867-7669 |

Q. What model year vehicles are involved?

A. Certain model year 2002-2006 Nissan Sentra vehicles, certain model year 2007-2012 Nissan Versa vehicles, and certain model year 2001-2003 Nissan Maxima vehicles.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. Yes. Certain model year 2006-2010 INFINITI M35/45 and certain model year 2003 INFINITI QX4.

Revision History:

| Date | Announcement | Purpose |
|-----------------|-------------------------|---------------------------|
| August 16, 2022 | Voluntary Safety Recall | New Campaign Announcement |