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## **New Safety Recall Advanced Communication – Z51**

FCA US LLC (FCA US) has announced an equipment safety recall on certain Mopar Taillamps part numbers (PN's): **68421132AD** and **68421133AD**

### **REASON FOR THIS SAFETY RECALL**

Customers may have purchased the above Taillamps PN's which may have been built with a damaged taillamp/side marker and may have a nonfunctional taillamp/side marker. Vehicles with inoperative taillamp/side marker may result in an approaching vehicle being unaware of the position and dimensions of the vehicle and can cause a crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 108 requires each vehicle to be equipped with at least two red steady burning taillamp-side markers.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall on all affected parts to replace the tail lamps assemblies. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in **4th Quarter** of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC

# IMPORTANT SAFETY RECALL

## Taillamps

Z51/NHTSA 22E-062

### YOUR SCHEDULING OPTIONS

1. **Wait for FCA US to contact you again, by mail, with a follow-up recall notice when remedy parts are available.**
2. **Visit [recalls.mopar.com](https://recalls.mopar.com) to sign up for email or SMS notifications** for when remedy parts become available.
3. **Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability.**

### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Z51.

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain Mopar Taillamp Part Numbers: **68421132AD** and **68421133AD**

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

#### WHY DOES MY VEHICLE NEED REPAIRS?

FCA US records indicate that you may have purchased a Mopar Taillamp for your vehicle. The above Taillamps may have been built with a damaged taillamp/side marker that may be nonfunctional. Inoperative taillamp/side markers may cause an approaching vehicle to be unaware of the position and dimensions of the vehicle, which can cause a crash without prior warning.

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

**The remedy for this condition is not currently available.** We are making every effort to finalize the remedy, and will service your vehicle free of charge (parts and labor) when the remedy is available.

FCA US will contact you again, by mail, with a follow-up recall notice when the remedy is available. Once you receive your follow-up notice, simply contact your Chrysler, Jeep®, Dodge or RAM dealer right away to schedule a service appointment <sup>[2]</sup>. Additional options for your next steps are included on the left side of this notification. We appreciate your patience.

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](https://www.fcarecallreimbursement.com) to submit your reimbursement request online <sup>[3]</sup>. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.