

IMPORTANT SAFETY RECALL RECALL NO. 22E-059

Dear Besser Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Besser Pro, LLC has decided that a defect which relates to motor vehicle safety exists in certain 7000-pound tubular straight axle assemblies manufactured between October 7, 2021 and October 25, 2021.

Our records indicate that you purchased a trailer or a replacement axle with the subject axle.

WHAT IS THE PROBLEM?

Due to a manufacturing error, the weld joining the spindle to the main beam of axle may not be properly placed, which could result in improper weld penetration or in an otherwise deficient weld. The potential deficient weld could fail when stressed by a heavy load or hard impact. Upon examination of spindle welds, any evidence of cracking means axle has been overstressed is evidence that it could break under further pressure. A weld failure could result in cracking of axle or separation of spindle, which increases the risk of a crash.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Besser is working with the trailer manufacturer to replace defective axles at no charge with a new axle. If you purchased a replacement axle subject to this recall, Besser will replace the defective axle at no charge with a new axle.

WHAT SHOULD YOU DO?

If you purchased a trailer equipped with a subject axle, you may contact the trailer manufacturer for instructions. You may also contact Besser at info@besserpro.com or 903-653-4733 for instructions to have your axle inspected and, for axles with defective welds, to have the axle replaced free of charge. The inspection will take approximately 0.5 hours. For axles that need to be replaced, you will be able to schedule a time for the replacement, which will take approximately 1-2 hours.

QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact Besser at info@besserpro.com or 903-653-4733.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are no longer the owner of the trailer(s) using the recalled axle, please forward this notice to the new owner or provide the new owner's contact information to Besser at the number above so that we can notify the new owner of this recall.

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

What if you have already paid for this repair?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please contact the trailer manufacturer to determine whether you are eligible for reimbursement. If you purchased your axle directly from Besser Pro, please contact Besser at info@besserpro.com or 903-653-4733 to determine whether you are eligible for reimbursement. Besser is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Besser Pro, LLC