



**IMPORTANT SAFETY RECALL**  
**Besser Pro, LLC**  
**July 2022**

Dear Besser Customer:

We are writing to inform you that Besser Pro, LLC has determined that certain Besser Pro, 7000-pound, tubular straight axles contain a safety-related defect, manufactured Oct. 7-25, 2021. Besser has notified the National Highway Traffic Safety Administration (NHTSA) of this safety-related defect.

You are receiving this notice because Besser's records indicate that you received axles that may be subject to this safety-related defect.

**What is the Problem?**

Due to a manufacturing error, the weld joining the spindle to the main beam of axle may not be properly placed, which could result in improper weld penetration or in an otherwise deficient weld. The potential deficient weld could fail when stressed by a heavy load or hard impact. Upon examination of spindle welds, any evidence of cracking means axle has been overstressed is evidence that it could break under further pressure. A weld failure could result in cracking of axle or separation of spindle, which increases the risk of a crash.

**What Should You Do?**

(a) **Product Remaining in Your Inventory:** If any recalled axles remain in your inventory, you should quarantine them and contact Besser's Quality Assurance Representative for return authorization at [info@besserpro.com](mailto:info@besserpro.com) or 903-653-4733.

***IMPORTANT NOTE: Federal law prohibits the sale of the recalled products.***

(b) **Products You Sold to Other Resellers:** If you sold the recalled products to reselling customers (such as service parts), you **must** do the following: (1) forward a copy of this letter to them within five (5) business days of receipt, **and** (2) provide Besser's Quality Assurance Representative with the contact information for the reselling customers to enable us to provide direct notification to those customers and track the recall's progress. Reselling customers should provide consumer contact information to Besser's Quality Assurance Representative at [info@besserpro.com](mailto:info@besserpro.com) or 903-653-4733.

(c) **Products You Installed on Trailers Sold to Consumers:** If you sold the recalled product to consumers, you should provide Besser's Quality Assurance Representative the contact information for those consumers. Besser will notify these consumer with a notification letter, which advises consumers of the issue in accordance with the applicable NHTSA regulation. See 49 CFR Part 577.

\* \* \*

Please contact Besser's Quality Assurance Representative if you have any questions about this recall.



Phone: 903-653-4733  
Email: [info@besserpro.com](mailto:info@besserpro.com)  
1500 30<sup>th</sup> NW  
Paris, TX 75460

We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We appreciate your cooperation and prompt attention to this important matter.

Sincerely,

Willy Dyck  
CEO  
Besser Pro, LLC