

# IMPORTANT SAFETY RECALL

## Tire Pressure Monitor Sensors

Z69/NHTSA 22E-057

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain Mopar Tire Pressure Monitor System (TPMS) sensor's part number: 68487472AA and 68488757AA

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY ITEM OF EQUIPMENT NEED REPAIRS?

FCA US records indicate that you may have purchased Mopar Tire Pressure Monitor System (TPMS) sensors for your vehicle. Some TPMS sensors may prematurely discharge their batteries, making the TPMS sensors inoperative. If the TPMS light illuminates because the battery in the sensor prematurely discharges, it could mask an actual low tire pressure condition, possibly resulting in tire failure, which can cause a vehicle crash without prior warning.

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will conduct a voluntary safety recall on all affected parts to inspect and replace the suspect TPMS sensors as needed, if installed on a vehicle, or exchange any parts not yet installed on a vehicle.

**Be sure to bring the TPMS sensors with this letter to your dealership.** We recommend that you schedule a service appointment to minimize your inconvenience.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online.<sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
Fiat Chrysler Automobiles US LLC

## YOUR SCHEDULING OPTIONS

### 1. RECOMMENDED OPTION

Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership

2. Call the FCA Recall Assistance Center at **1-800-853-1403**. An agent can confirm part availability and help schedule an appointment

## DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Z69.



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.