



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 30, 2022

Mr. Arthur De La Rosa
Director Regulatory Compliance
Proterra Operating Company, Inc.
1815 Rollins Road
Burlingame, CA 94010

NEF-107MR
22E-052

Subject: Improperly Connected High Voltage Battery Cable

Dear Mr. De La Rosa:

This letter serves to acknowledge Proterra Operating Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PROTERRA/HVJB DV LINK/9999

Mfr's Report Date: June 21, 2022

NHTSA Campaign Number: 22E-052

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM: CABLES

Potential Number of Units Affected: 185

Problem Description:

Proterra Operation Company, Inc. (Proterra) is recalling certain High Voltage Junction Box (HVJB) DC Links, with part number 051071. A high voltage battery cable may not be properly connected, which can cause a loss of electrical power or a ground short circuit.

Consequence:

An unexpected engine shutdown can increase the risk of a crash. Additionally, a disabled school bus may require an evacuation procedure in an uncontrolled traffic situation, increasing the risk of injury to passengers. A ground short circuit can increase the risk of a fire.

Remedy:

Proterra will inspect and repair, or replace the battery cable, as necessary, free of charge. Owners may contact Proterra's customer service at 1-864-438-0000. Proterra's number for this recall is SC-22-025.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Based on the provided remedy plan, it appears that your company may not be able to provide the required recall completion rate quarterly reports. If another company intends to file the report with detailed information about your company's remedy counts, please state so in the remedy section of the 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Proterra Operating Company, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement