



IMPORTANT SAFETY RECALL

NHTSA Safety Recall: 22E-043

Date: June 23, 2022

VIA EMAIL & UPS DELIVERY

OEM CUSTOMER NOTIFICATION

This Customer Notification is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in an aftermarket component sold by our Curt Products group. This is related to our Curt/Retrac Maglatch Bracket Kit, Part Number 207980 and the possibility of the mounting bracket metal fracturing due to an incomplete or short weld. Our records indicate your company purchased one or more of the involved Curt/Retrac Maglatch Bracket kits built between 06/20/2021 and 02/28/2022 which are the subject of this recall. The Curt/Retrac Maglatch Bracket kits sold to you which are subject to the recall are listed in detail in a spreadsheet included with this notice. **If these products are still in your inventory, you must not sell or install these into units. It is a violation of federal law to sell any of the listed kits covered by this recall.**

WHAT WE WILL DO

Lippert will replace the kits supplied to you or will issue a refund and cover the freight costs involved to have the original kits returned to our facility. Lippert will also issue reimbursements for any costs involved in removing this bracket from a consumer's vehicle. Any parts which may be determined to be needed for the remedy are currently available.

WHAT YOU SHOULD DO

You or your dealer should remove the product if it is installed on a vehicle. Lippert's Customer Service department may be reached via email at recall@lci1.com or via phone at 574-538-4514 if there are any questions. Lippert does **not** require advance contact or a pre-auth be obtained; labor allowance for the product to be removed or replaced on a vehicle is 0.5 hours with the original grill guard required to be returned.

If you are not satisfied, we have done our best to remedy this situation, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this concern may cause you. As we are sure you will appreciate, the safety and quality of our products are of the utmost importance to us. Thank you for your attention and cooperation in this matter.

Sincerely,

Lippert Components, Inc.