

IMPORTANT SAFETY RECALL



Re: NHTSA Recall # 22E-039

Dear _____,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Carparts.com, Inc. has decided that a defect which relates to motor vehicle safety exists in certain oil filter housings with part number **RD31260001** sold between August 18, 2021 and May 3, 2022, under the brand names Replacement and Evan-Fischer.

The plugs may not create a proper seal and can therefore separate from the part or leak, allowing oil to escape from the oil filter housing. If oil escapes from the housing, the engine could seize, preventing acceleration of the vehicle and increasing the risk of a crash. Oil that comes into contact with high temperature surfaces or an ignition source can cause smoke and potentially fire.

In most circumstances, a vehicle operator will be alerted to the oil leakage by illumination of an oil light on the vehicle's dashboard. Any vehicle operator that sees the oil light illuminate on the dashboard, or smoke emitting from under the vehicle hood, should immediately cease operation of the vehicle.

Given this potential issue, Carparts.com is voluntarily recalling the subject oil filter housings. Subject to parts availability, Carparts.com will either provide at no charge to the customer a replacement oil filter housing that is not subject to the issue described above, or a refund of \$206, which exceeds the part-purchase price for all customers.

If you have installed in your vehicle or in your possession a recalled part subject to this notice, please contact Carparts.com as soon as possible at 1.866.545.4653 or recall@carparts.com to arrange for a replacement part or refund to be sent to you at no cost. Replacement will take approximately 1.6 hours.

If you have already paid for this repair, you may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with a reimbursement request form to recall@carparts.com, or by mail at 2050 W. 190th St., Suite 400, Torrance, CA 90504.

Should you have any questions, please contact Carparts.com at 1.866.545.4653 or recall@carparts.com. In the event you believe we have failed or are unable to provide a refund or replacement part without charge to you within sixty (60) days after you seek a recall remedy, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

We regret this inconvenience. We at Carparts.com are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Please contact us immediately for a refund or free replacement of your recalled part. Thank you.

Sincerely,
Carparts.com