



IMPORTANT SAFETY RECALL

VIA FIRST CLASS MAIL

July 13, 2022

Re: NHTSA Recall # 22E-039

Dear [REDACTED]:

Carparts.com, Inc., in conjunction with the National Highway Traffic Safety Administration (“NHTSA”), is conducting a voluntary safety recall of certain oil filter housings with part number **RD31260001** sold between August 18, 2021 and May 3, 2022, under the brand names Replacement and Evan-Fischer. As a dealer who our records indicate has sold oil filter housings covered by this recall, you are receiving this letter to (1) help you easily and accurately identify any recalled product, (2) outline your critical role in the recall, (3) walk you through the reimbursement process, and (4) provide you with information on resources that can help you follow the recall requirements.

Carparts.com has decided that a potential defect which relates to motor vehicle safety may exist in the oil filter housings noted above. The issue may not exist in every unit described. In those units that are affected, the plugs may not create a proper seal and can therefore separate from the part or leak, allowing oil to escape from the oil filter housing. If oil escapes from the housing, the engine could seize, preventing acceleration of the vehicle and increasing the risk of a crash. Oil that comes into contact with high temperature surfaces or an ignition source can cause smoke and potentially fire.

In most circumstances, a vehicle operator will be alerted to the oil leakage by illumination of an oil light on the vehicle’s dashboard. Any vehicle operator that sees the oil light illuminate on the dashboard, or smoke emitting from under the vehicle hood, should immediately cease operation of the vehicle.

Given this potential issue, Carparts.com is voluntarily recalling the subject oil filter housings. Carparts.com will provide end-user customers a refund of \$206, which exceeds the part-purchase price for all customers. You have recently received a copy of the recall notification letter issued to end-user customers alerting them to this safety action, and providing information on how end-users can obtain the recall remedy.

Immediate Next Steps

To begin the recall process, you must locate and quarantine all recalled oil filter housings in your new product inventory. It is imperative that you do not sell any of these units. **Please note that it is a violation of federal law to sell or lease motor vehicle equipment covered by this notification.**

We also need your assistance to locate all customers and end users who may have purchased recalled oil filter housings, so we can attempt to notify them of the recall. Due to the urgency and importance of this



notification, please immediately send to Carparts.com—but no later than July 15, 2022—the names and addresses of all customers and consumers to whom you sold the recalled oil filter housings. As soon as you provide that information, Carparts.com will mail the enclosed consumer recall notification letter to your consumer customers. Naturally, if you wish to write, call or email your customers in addition to Carparts.com’s mailing, we encourage you to do so.

Credit for Disposal of Recalled Parts

If you have any recalled parts in stock, please contact us at the information below, and Carparts.com will provide you with a refund for the purchase price of those parts. You will be asked to supply photographs and/or other documentary proof of the number of units that remain in your inventory. Once you have supplied that confirmation to Carparts.com, please destroy the recalled oil filter housings.

For Further Information

If you have any questions regarding this recall, please call us at 1.866.545.4653 or email us at recall@carparts.com.

Thank you in advance for your assistance, and we regret this inconvenience. We at Carparts.com are committed to the highest standards of safety and product quality. We are committed to working with you and your customers throughout this recall to ensure a successful campaign. Thank you.

Sincerely,

IMPORTANT SAFETY RECALL

July 13, 2022

██████████
██████████
Re: NHTSA Recall # 22E-039

Dear ██████████:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Carparts.com, Inc. has decided that a defect which relates to motor vehicle safety exists in certain oil filter housings with part number **RD31260001** sold between August 18, 2021 and May 3, 2022, under the brand names Replacement and Evan-Fischer.

The plugs may not create a proper seal and can therefore separate from the part or leak, allowing oil to escape from the oil filter housing. If oil escapes from the housing, the engine could seize, preventing acceleration of the vehicle and increasing the risk of a crash. Oil that comes into contact with high temperature surfaces or an ignition source can cause smoke and potentially fire.

In most circumstances, a vehicle operator will be alerted to the oil leakage by illumination of an oil light on the vehicle's dashboard. Any vehicle operator that sees the oil light illuminate on the dashboard, or smoke emitting from under the vehicle hood, should immediately cease operation of the vehicle.

Given this potential issue, Carparts.com is voluntarily recalling the subject oil filter housings. Subject to parts availability, Carparts.com will either provide at no charge to the customer a replacement oil filter housing that is not subject to the issue described above, or a refund of \$206, which exceeds the part-purchase price for all customers.

If you have installed in your vehicle or in your possession a recalled part subject to this notice, please contact Carparts.com as soon as possible at 1.866.545.4653 or recall@carparts.com to arrange for a replacement part or refund to be sent to you at no cost. Replacement will take approximately 1.6 hours.

If you have already paid for this repair, you may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with a reimbursement request form to recall@carparts.com, or by mail at 2050 W. 190th St., Suite 400, Torrance, CA 90504.

Should you have any questions, please contact Carparts.com at 1.866.545.4653 or recall@carparts.com. In the event you believe we have failed or are unable to provide a refund or replacement part without charge to you within sixty (60) days after you seek a recall remedy, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

We regret this inconvenience. We at Carparts.com are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Please contact us immediately for a refund or free replacement of your recalled part. Thank you.

Sincerely,

Carparts.com

Recall Resolution Team
PO Box 477
Monroe, WI 53566-0477

SAFETY RECALL NOTICE



IMPORTANT SAFETY RECALL INFORMATION
 U.S. Department of Transportation
Issued in Accordance With Federal Law
 NHTSA NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION