

Part 573 Safety Recall Report

22E-039

Manufacturer Name : Carparts.com, Inc.

Submission Date : SEP 21, 2022

NHTSA Recall No. : 22E-039

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Carparts.com, Inc.

Address : 2050 W. 190th Street

Suite 4000 Torrance CA 90504

Company phone : 866-529-0412

Population :

Number of potentially involved : 3,450

Estimated percentage with defect : 7 %

Equipment Information :

Brand / Trade 1 : Replacement; Evan-Fischer

Model : Oil Filter Housing

Part No. : RD31260001

Size : NR

Function : Hold engine oil

Descriptive Information : This issue concerns the welded plugs on certain oil filter housings manufactured by a third party.

Production Dates : JUN 04, 2021 - JUN 07, 2021

Description of Defect :

Description of the Defect : In a subset of the recalled population, during quality control review, the part manufacturer found the welded plugs to be leaking, and re-welded the plugs. Certain of the re-welded plugs do not create a proper seal and can therefore separate from the part or leak, allowing oil to escape from the oil filter housing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If oil escapes from the housing, an oil light will appear on a vehicle's dashboard. If the vehicle operator continues to operate the vehicle, in some circumstances, the engine could seize. Oil that comes into contact with high temperature surfaces or an ignition source can cause smoke and potentially fire.

Description of the Cause : Insufficiently welded plugs.

Identification of Any Warning that can Occur : If oil escapes from the housing, the vehicle's oil light should illuminate on the vehicle dashboard. A knocking or rattling noise or smoke may precede or indicate imminent engine damage or failure.

Involved Components :

Component Name : Oil Filter Housing

Component Description : Replacement; Evan-Fischer brand oil filters to hold engine oil

Component Part Number : RD31260001

Supplier Identification :

Component Manufacturer

Name : Zhejiang Roj Auto Parts Co., Ltd.

Address : No. 118 Qiuzhen Road

Tangxia North Industrial Zone Ruian, Zhejiang Foreign States 325204

Country : China

Chronology :

On or about April 6, 2022, an employee escalated to Carparts.com's Category Management Team, a customer report that his oil filter housing leaked oil, causing damage to his engine. Carparts.com promptly initiated a diligent investigation to assess the potential issue, and stopped sale of the at-issue part number during its investigation. As part of its analysis, Carparts.com collected warranty information from its own records, and production information from the oil filter housing's manufacturer. On or about April 29, 2022, as its investigation proceeded, Carparts.com received a second customer complaint that an oil filter housing leaked oil, causing engine damage. This complaint was escalated to the Category Management Team, prompting Carparts.com to make this report, in an abundance of caution.

Description of Remedy :

Description of Remedy Program : Subject to parts availability, Carparts.com will either supply the customer with a replacement for the recalled part, or provide the customer with \$206, which exceeds a full refund price for all customers. For those customers who elect a replacement part, Carparts.com will additionally provide compensation for the cost of installation by a mechanic, if requested.

How Remedy Component Differs from Recalled Component : The plugs on the recalled component were found to be leaking during quality control review, and were re-welded during the manufacturing process. The remedy component does not have re-welded plugs.

Identify How/When Recall Condition was Corrected in Production : The manufacturer will follow its standard fabrication process, quality control test fabricated parts, and will not re-weld plugs.

Recall Schedule :

Description of Recall Schedule : Notification letters were mailed to end-users on June 16, 2022.
Notification letters were mailed on July 14, 2022 to businesses that may have sold recalled parts to end-user customers.

Planned Dealer Notification Date : MAY 26, 2022 - MAY 26, 2022

Planned Owner Notification Date : MAY 26, 2022 - MAY 26, 2022

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported