

Part 573 Safety Recall Report

22E-035

Manufacturer Name : SUBURBAN MANUFACTURING CO

Submission Date : APR 28, 2022

NHTSA Recall No. : 22E-035

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : SUBURBAN MANUFACTURING CO

Address : 676 BROADWAY
DAYTON TN 37321

Company phone : 866-645-0658

Population :

Number of potentially involved : 640

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Suburban

Model : 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall population was determined through warranty analysis by Suburban's largest customers of the 3032AST cooktop. The only field claims for this product have occurred with Escape RV.

Production Dates : JAN 16, 2018 - JUL 15, 2021

Description of Defect :

Description of the Defect : The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced through travel in an Escape RV.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The burner tube could crack resulting a leak of propane. If ignited the propane could result in a fire and/or explosion which could result in personal injury.

Description of the Cause : Lab analysis of failed burner tubes indicate hardening of the aluminum burner tubes likely caused by repeated impact or excessive vibration.

Identification of Any Warning that can Occur : The owner could possibly hear a louder than normal hissing sound when the cooktop gas valve is turned to the "on" position.

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

9/24/2020 - Suburban was notified by an Escape RV customer of an issue with their SDS2 cooktop.

09/25/2020 - Suburban opens and investigation on the SDS2 cooktop.

11/11/2020 - Lab Analysis completed on failed cooktop burner tubes indicating hardening.

11/2020 - 8/2021 - Suburban communicates with Escape RV regarding the issue.

08/19/2021 - Suburban requests information on the usage of the SDS2 and the vehicle information the cooktops are installed in.

09/2021 - Information and Data is exchanged between Escape RV and Suburban.

10/1/2021 - Issue was forwarded to THOR Corporate for review.

10/7/2021 - THOR review complete issue determined to be isolated to Escape RV. No further actions taken due to lack of cooperation by Escape RV.

2/18/2022 - NHTSA ODI office notifies Suburban of 2 VOQs associated with the SDS2 cooktop recently filed.

3/4/2022 - Suburban forwards VOQs to THOR VSRC office for review. THOR requests any warranty claims data from Forest River, Winnebago, and Airstream. Over the next two weeks all three confirmed no issues with the SDS2 Cooktop.

3/25/2022 - THOR VSRC responds to NHTSA inquiry from 2/18/2022.

4/15/2022 - Suburban attempts to reestablish communication with Escape regarding the issue.

4/23/2022 - Escape RV responds requesting more time in their review of the issue.

4/25/2022 - Suburban decides to initiate an equipment safety recall for the SDS2 cooktops used in Escape RVs.

Description of Remedy :

Description of Remedy Program : Suburban will provide a replacement SDS2 cooktop to Escape RV owner's. With proper documentation, Suburban will reimburse owners for the retail cost of an SDS2 cooktop if it was replaced prior to the issuing of this recall.

How Remedy Component Differs from Recalled Component : The remedied component contains Stainless Steel burner tubes. The product number has also changed to 3332AST.

Identify How/When Recall Condition was Corrected in Production : Escape RV discontinued the use of the SDS2 cooktop in production. No production change was made by Suburban of the SDS2 cooktop.

Recall Schedule :

Description of Recall Schedule : Suburban will notify the purchaser of this product by letter when approved by NHTSA.

Planned Dealer Notification Date : JUN 28, 2022 - JUN 28, 2022

Planned Owner Notification Date : JUN 28, 2022 - JUN 28, 2022

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : Escape RV

Address : 43851 Industrial Way
Chilliwack 00 V2R4L2

Country : CA

Company Phone : 8557031650

* NR - Not Reported