

FLEX-TECH HOSE & TUBING, LLC


April 18, 2022

Valued Flex-Tech Customer,

We have become aware in the past few weeks of complaints at the plant level of cracks developing in our female quick disconnects that is either connected to our LP Gas Manifolds or shipped on specific Hose Assemblies sold separately. After an exhaustive effort to identify the problem and the source, we have determined that the crack is not being produced within our facility so it has escaped our inspections as well as our 100% system leak checks. A potential crack may develop in your facility or, in rare cases, after you have assembled the system to an RV and performed pressure drop testing. The root cause for this crack has been identified as contamination and/or porosity in the brass from our 2nd tier brass sub-supplier. Our records at this point indicate the relevant window for products that may contain cracks were shipped between July 1, 2021 and April 8, 2022.

We are in the process of working with NHTSA in order to report this issue and wanted you to be aware that your company will be noted in the 573 Filing. We want to work closely with you as we work through this issue together. We apologize for the inconvenience this causes and are working quickly to develop a new robust design that will overcome any future issues.

Please give me a call at your convenience and I will provide additional details.



Jeff Bush, President

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ETP international inc.
