



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 20, 2022

John Sokol
NTN Bearing Corporation of America
39255 W. 12 Mile Road
Farmington Hills, MI 48331

NEF-107KL
22E-032

Subject: Driveshaft Failure Due to Improper Heat Treatment

Dear John Sokol:

This letter serves to acknowledge NTN Bearing Corporation of America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NTN BEARING CORP./DRIVESHAFT/9999

Mfr's Report Date: April 13, 2022

NHTSA Campaign Number: 22E-032

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 1,859

Problem Description:

NTN Bearing Corporation of America (NTN) is recalling certain NTN Columbus, and NTN Anderson Driveshafts. Please see the recall report for a full list of part numbers. The driveshaft assemblies may have internal components that were not heat-treated properly, possibly resulting in driveshaft failure.

Consequence:

Driveshaft failure can cause a sudden loss of drive power, increasing the risk of a crash.

Remedy:

NTN will reimburse the vehicle manufacturers, and vehicle manufacturers will determine the appropriate remedy for their vehicles and provide owner notifications. Honda owners may contact Honda customer service at 1-888-234-2138. General Motors owners may contact Chevrolet customer service at 1-800-222-1020; Cadillac customer service at 1-800-458-8006 or GMC customer service at 1-800-462-8782.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

NTN Bearing Corporation of America's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement