Appendix A - Dealership Flyer

Please print out and post this equipment recall flyer in a prominent location at your dealership, including the Service Areas, Cashier, and Parts Counter.

Example:

SAFETY RECALL

REAR HATCH ACCESSORY SPOILER (XE99)



AFFECTED PART

Rear Hatch Accessory Spoiler, VW Part Numbers NA-071-644--C9A and 5NA-071-644--C9X Sold August 14, 2017 - November 19, 2021 for 2018-2022 MY Volkswagen Tiguan vehicles.

PROBLEM:

Volkswagen is recalling approximately 275 rear hatch accessory spoilers due to possible poor adhesion of the spoiler to the vehicle body. There is a risk of the spoiler coming loose and falling off the vehicle, becoming a hazard on the roadway for other traffic and posing a potential crash and injury risk to others.

If the spoiler has become loose or separated from vehicle hatch, contact an authorized Volkswagen dealer without delay.

REMEDY:

Customers who purchased one of these spoilers should contact an authorized Volkswagen dealer without delay for a service appointment to have the affected rear accessory spoiler replaced free of charge.

Volkswagen dealers will be reviewing their sales records and reaching out to customers known to have purchased one of these recalled spoilers.

FOR FURTHER INFORMATION, CONTACT AN AUTHORIZED VOLKSWAGEN DEALER or reach out to Volkswagen at www.vw.com/contact or by calling 800-893-5298.

XE99 JUNE 2022