



IMPORTANT SAFETY RECALL

April 2022

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain tri-fold tonneau covers that may have been sold as over-the-counter accessories for 2019 – 2022 model year Chevrolet Silverado and GMC Sierra trucks. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall N222359640.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**. You should schedule a service appointment with your GM dealer even if you believe that your vehicle has already received service for this condition.

Why is your vehicle being recalled?

Our records indicate that your vehicle may be equipped with a recalled tri-fold tonneau cover that could become loose and could detach from the pickup bed while driving. If the tonneau cover detaches from a moving vehicle and falls into a roadway, it may increase the risk of a crash.

What will we do?

Your GM dealer will inspect the tonneau cover on the vehicle. If the tonneau is the recalled hard tri-fold tonneau, the dealer will replace the tonneau rails and clamps, and add a tether to prevent the tonneau from detaching onto the roadway even if improperly installed. If the tonneau is the recalled soft tri-fold tonneau, the dealer will provide the owner with improved instructions and additional labeling on the tonneau cover to facilitate proper installation, and a tether kit to retain the cover if it should be improperly installed.

This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of up to 2 hours.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Did you already pay for this repair?

Even though you may have previously had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have already paid for repairs for the recall condition, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170.

Do you have questions?

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	711 / 1-800-833-2438
Puerto Rico – English	1-866-467-9700	
Puerto Rico – Español	1-866-467-9700	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22E026.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina A. Carto
Vice President
Global Product Safety and Systems

Enclosure
GM Recall: N222359640