GLOBAL SAFETY FIELD INVESTIGATIONS DCS6108 URGENT - DISTRIBUTE IMMEDIATELY

Date: March 31, 2022

Subject: N222359640 - Safety Recall

Tonneau Cover Retention

Models: 2019 Chevrolet Silverado 1500 (New Model); LTD

2020 – 2021 Chevrolet Silverado 1500

2022 Chevrolet Silverado 1500 LTD (RPO J21, 12th VIN Digit = 4 or less); Silverado 1500 New (RPO J22, 12th VIN Digit =5 or greater)

2020 – 2022 Chevrolet Silverado 2500/3500 2019 GMC Sierra 1500 (New Model); LTD

2020 - 2021 GMC Sierra 1500

2022 GMC Sierra 1500 Limited (RPO J21, 12th VIN Digit = 4 or less);

Sierra 1500 New (RPO J22, 12th VIN Digit = 5 or greater)

2020 - 2022 GMC Sierra 2500/3500

To: All General Motors Dealers

General Motors is releasing Safety Recall N222359640 today. The total number of U.S. vehicles involved is approximately 821. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated March 31, 2022. There are no involved vehicles in dealer new inventory.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS