

Part 573 Safety Recall Report

22E-029

Manufacturer Name : General Motors, LLC

Submission Date : MAR 31, 2022

NHTSA Recall No. : 22E-029

Manufacturer Recall No. : N222359640



Manufacturer Information :

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 1,236

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Truck Hero

Model : Tri-fold hard tonneau cover and tri-fold soft tonneau cover

Part No. : see part nos. below

Size : Standard and short bed

Function : NR

Descriptive Information : This recall includes tri-fold tonneau covers intended for 2019 – 2022 model year 1500 and 2500/3500 series models of Chevrolet Silverado and GMC Sierra trucks. The suspect Tonneau covers were identified through over-the-counter sales records.

689 Chevrolet Silverado 1500 trucks are known to be affected by this recall.

34 Chevrolet Silverado 2500/3500 trucks are known to be affected by this recall.

485 GMC Sierra 1500 trucks are known to be affected by this recall.

28 GMC Sierra 2500/3500 trucks are known to be affected by this recall.

Production Dates : FEB 21, 2018 - SEP 27, 2019

Description of Defect :

Description of the Defect : This is an expansion of NHTSA Equipment Recalls 19E066 and 20E024. General Motors has decided that a defect which relates to motor vehicle safety exists in certain tri-fold tonneau covers that may have been sold as over-the-counter accessories for 2019 – 2022 model year Chevrolet Silverado and GMC Sierra trucks. The tonneau cover may become loose and could detach from the pickup bed while driving.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tonneau cover detaches from a moving vehicle and falls into a roadway, it may increase the risk of a crash.

Description of the Cause : The hard tri-fold tonneau cover's attachment system may not sufficiently secure the tonneau cover to the truck bed rails if the attachment system is damaged or improperly installed. The soft tri-fold may become loose and detach from the vehicle if not correctly installed according to the instructions provided with the vehicle in an owner's manual insert.

Identification of Any Warning that can Occur : If the tonneau cover is improperly installed, owners may notice noise coming from the cover, damage to cover attachments, or cover movement against the truck's bed rails.

Involved Components :

Component Name : COVER PKG-PUBX FLDG TOP

Component Description : Tri-Fold Hard Tonneau Cover

Component Part Number : 84060327, 84060328, 84228325, 84362613, 84679033, 84679034, 84679035, 84679036

Component Name : COVER PKG-PUBX FLDG TOP

Component Description : Tri-Fold Soft Tonneau Cover

Component Part Number : 84060329, 84060330, 84060331, 84060332, 84228326, 84228327

Component Name : COVER PKG-PUBX FLDG TOP

Component Description : Tri-Fold Soft Tonneau Cover

Component Part Number : 84625347, 84625348, 84625349, 84625350, 84625351, 84625352

Supplier Identification :

Component Manufacturer

Name : Truck Hero, Inc.

Address : 4670 Runway Boulevard
Ann Arbor Michigan 48108

Country : United States

Chronology :

On January 28, 2022, a GM Canada engineer submitted a Speak Up For Safety report based on a customer complaint and a follow-up inquiry from Transport Canada. The inquiry related to a field complaint alleging that a tri-fold soft tonneau that GM previously recalled in Canada and the U.S. (NHTSA Recall 19E066) flew off the vehicle while driving. The vehicle involved in the incident was not identified as part of the previous recall population in Canada although the subject tonneau cover was a recalled part. On February 3, 2022, GM opened a product investigation to assess the scope of NHTSA Recalls 19E066 (soft tri-fold tonneau covers) and 20E024 (hard tri-fold tonneau covers).

GM's investigation conducted a supplemental analysis of U.S. and Canada part-sales records, and identified a number of additional VINs that may have received one of the recalled tonneau covers as an over-the-counter accessory. GM's investigation also identified a population of recalled tonneau covers that, because of an internal parts classification and tracking error, may have been incorrectly reintroduced into saleable service stock. On March 24, 2022, GM's Safety Field Action Decision Authority (SFADA) decided to expand the prior equipment recalls to inspect and, if necessary, perform the recall remedy on potentially affected vehicles.

Description of Remedy :

Description of Remedy Program : Dealers will inspect the tonneau cover on the vehicle. If the tonneau is the recalled hard tri-fold tonneau, the dealer will replace the tonneau rails and clamps, and add a tether to prevent the tonneau from detaching onto the roadway even if improperly installed. If the tonneau is the recalled soft tri-fold tonneau, the dealer will provide the owner with improved instructions and additional labeling on the tonneau cover to facilitate proper installation, and a tether kit to retain the cover if it should be improperly installed.

Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 12, 2021.

How Remedy Component Differs from Recalled Component : The new attachment configuration for the hard tri-fold tonneau cover resists loosening while driving, and the tether kit prevents an incorrectly installed tonneau from detaching onto the roadway. New soft tri-fold tonneau covers contain improved instructions and component labelling to clarify proper installation, and the tether kit prevents an incorrectly installed tonneau from detaching onto the roadway.

Identify How/When Recall Condition was Corrected in Production : See NHTSA Equipment Recalls 19E066 and 20E024.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified on March 31, 2022. Owner notification is estimated to begin on May 16, 2022.

Planned Dealer Notification Date : MAR 31, 2022 - MAR 31, 2022

Planned Owner Notification Date : MAY 16, 2022 - MAY 16, 2022

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported