

April 6, 2022

Ms. Sabrina Groshek Executive Director, Global Systems & Product Investigation General Motors, LLC General Motors Company 29427 Louis Chevrolet Road Warren, MI 48093-2350

Subject: Tonneau Cover May Detach From Pickup Bed

Dear Ms. Groshek:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years: RUGGED LINERS/TRIFOLD TONNEAU COVER/9999

Mfr's Report Date: March 31, 2022

NHTSA Campaign Number: 22E-029

**Components:** EQUIPMENT

Potential Number of Units Affected: 1,236

# **Problem Description:**

General Motors, LLC (GM) is recalling certain Truck Hero Tri-fold hard tonneau covers and tri-fold soft tonneau covers sold as accessories for 2019-2022 Chevrolet Silverado and GMC Sierra 1500, 2500, and 3500 series trucks. The tonneau cover may become loose from the rails of the pickup bed, and detach from the vehicle while driving.

# **Consequence:**

A tonneau cover that detaches from a moving vehicle can become a road hazard, increasing the risk of a crash.

# **Remedy:**

Dealers will inspect the tonneau covers, and if the cover is the hard tri-fold tonneau, the dealer will replace the tonneau rails and clamps, and add a tether. For soft tri-fold tonneau covers, updated instructions, additional labeling, and a tether kit will be provided. Repairs will be performed free of charge. Owner notification letters are expected to be mailed May 16, 2022. Owners may contact GM customer service 1-888-988-7267. GM's number for this recall is N222359640.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107DM 22E-029

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

