



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 14, 2022

Bernie Garceau
Vice President
Norco Industries Inc.
2600 Jeanwood Dr.
Elkhart 46514

NEF-107KL
22E-018

Subject: Coupler Improperly Welded

Dear Bernie Garceau:

This letter serves to acknowledge Norco Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NORCO/RV HITCH TO TOW COUPLER/9999

Mfr's Report Date: March 11, 2022

NHTSA Campaign Number: 22E-018

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER
TRAILER HITCHES

Potential Number of Units Affected: 3,587

Problem Description:

Norco Industries Inc. (Norco) is recalling certain Norco Frames equipped with Model CA-5400 couplers. The coupler was improperly welded, which may cause a trailer to separate from the tow vehicle.

Consequence:

Trailer separation from a tow vehicle can increase the risk of a crash.

Remedy:

Dealers will inspect the welds, and replace the coupler if necessary, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Norco customer service at 1-574-262-3400.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify vehicle manufacturers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Norco Industries Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement