

Part 573 Safety Recall Report

22E-010

Manufacturer Name : Brok Products

Submission Date : APR 04, 2022

NHTSA Recall No. : 22E-010

Manufacturer Recall No. : WR15957



Manufacturer Information :

Manufacturer Name : Brok Products

Address : 2880 Gilchrist Rd
Suite 11A Akron OH 44305

Company phone : 3235126

Population :

Number of potentially involved : 8,400

Estimated percentage with defect : 50 %

Equipment Information :

Brand / Trade 1 : Brok

Model : 1500# Trailer Winch

Part No. : 15957

Size : NR

Function : NR

Descriptive Information : Items in field are at a potential for having this issue. All SKUs returned to bROK Products or destroyed in the field. Number of SKUs in the field: 8400

Production Dates : FEB 03, 2020 - APR 07, 2021

Description of Defect :

Description of the Defect : Handle may not fit snugly onto the drive shaft due to tolerance issue. This can cause the handle to strip the drive shaft and not turn the drive shaft when cranked (turned).

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Winch may not draw boat (load) up onto the trailer or hold the winched boat (load) in position when cranking (turning) the handle. This could cause injury due to winch spool rotation when pawl is released.

Description of the Cause : Tolerance between the handle hole and the shaft it mounts to can create too loose of a fit resulting in less than optimal engagement between the components.

Identification of Any Warning that can Occur : Handle feels loose on the drive shaft or winch does not seem to draw the boat (load) commensurate with the cranking of the handle.

Involved Components :

Component Name : Handle

Component Description : Handle Crank

Component Part Number : NR

Component Name : Drive Shaft

Component Description : Drive Shaft

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Wellsco International Group Co

Address : No. 18 Kenhui 9th Road

Xiaoshan Economic Development Zone Hangzhou, Zhejiang Province Ohio 311201

Country : United States

Chronology :

Oct / Nov 2021 : Consumer complaint concerning function of winch

Nov '21: Conducted internal audit. Placed product on stop sale internally and at retailers. Issued RGA (Return Goods Authorization) with retailers, Reached out to CPSC

Nov/Dec: Initial receipt of units from retailers, developed solution

Dec / Jan 2022 : Ordered corrected components. Continued to receive retailer products back. CPSC Deferred to NHTSA

Jan / Feb : Received corrected components. Engaged NHTSA. Developed implementation method for consumers (end users)

Description of Remedy :

Description of Remedy Program : Remedy for Retail Customers: All products at retailers are on stop sale and are to be returned to manufacturer or destroyed in field -- (manufacturer approval required for either)
Remedy for Consumers (End Users): Consumers are to cease use of the trailer winch, contact bROK Products Customer Service Center at 1-800-637-0283 for further instructions or go to www.brokproducts.com, click the link at the top right of the main home page. The link will take you to a form to fill out with further instructions. After filling out the form, consumers will be asked to mail a piece of the strapping as validation to Brok Products. Replacement units will be sent out after validation. Any costs incurred to remedy the issue before this recall notice can be refunded by Brok Products pending validation and review.

How Remedy Component Differs from Recalled Component : Remedied component (shaft) has flat cut past the threaded portion of the shaft. Recalled component (shaft) has flat cut only on the part of the shaft that has threads and not pass threads.

Identify How/When Recall Condition was Corrected in Production : Corrected in production from 01/01/2022 onward

Recall Schedule :

Description of Recall Schedule : No dealers or vehicle owners are involved. bROK Products will engage retail customers and end users (consumers) will have an avenue to reach bROK Products for more information

Planned Dealer Notification Date : FEB 07, 2022 - MAR 31, 2022

Planned Owner Notification Date : MAR 07, 2022 - JAN 02, 2023

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : Brok Products
Address : 2880 Gilchrist Rd
Suite 11A Akron OH 44305
Country : US
Company Phone : 3304003117

* NR - Not Reported