

# Part 573 Safety Recall Report

## 22E-009

**Manufacturer Name :** Fuel Helmets

**Submission Date :** FEB 16, 2022

**NHTSA Recall No. :** 22E-009

**Manufacturer Recall No. :** NR



### Manufacturer Information :

**Manufacturer Name :** Fuel Helmets

**Address :** 1510 Brookfield Ave

Green Bay WI 54313

**Company phone :** 8553553835

### Population :

**Number of potentially involved :** 1,431

**Estimated percentage with defect :** 100 %

### Equipment Information :

**Brand / Trade 1 :** Fuel Helmets

**Model :** SH-WS001

**Part No. :** SH-WS0016

**Size :** Large

**Function :** NR

**Descriptive Information :** We are currently reviewing this question internally and will respond soon.

**Production Dates :** DEC 01, 2019 - NOV 30, 2020

### Description of Defect :

**Description of the Defect :** The WS001 in size Large failed NHTSA impact test. Fuel had WS001 size large tested January 2021 by SGS 3rd party testing – results, passing impact test.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** In the event of a crash resulting in direct impact to the helmet, this helmet may not provide adequate protection to the wearer, resulting in injury.

**Description of the Cause :** We are currently processing this request.

**Identification of Any Warning that can Occur :** In the event of a crash, while unlikely, this helmet may not provide adequate protection to the wearer from direct impact.

### Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : Zhejiang TAOTAO Vehicles CO., LTD

Address : No. 10 Xinyuan Road

Xinbi Street, Jinyun Country Zhejiang Province Foreign States

Country : China

## Chronology :

Provide the chronology of events leading up to the defect decision or test date for non-compliance decision:

- November 25, 2020 – NHTSA notified Fuel Helmets of failed impact test reports.
- December 2, 2020 – Sent email to have all SH-WS0016 helmets placed in “Quarantine” status – total 105 helmets. This process makes sure helmets cannot be sold.
- January 2021 WS001 Size large was tested using SGS 3rd part test – Results passed
- October 26, 2021 – meeting with NHTSA to discuss recall.
- December 9, 2021 – meeting with Fuel attorney group – Decision to move forward with voluntary recall.

## Description of Remedy :

Description of Remedy Program : Helmet Company will establish measures in place to insure customers who have a helmet affected by this recall able to receive credit toward the purchase of a different Fuel Helmet or reimbursement of the purchase price . Customer service phone and email contact points will be put in place to insure ease of contact and customer service.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : After informing TAO TAO factory of the issue, Fuel Helmets, Inc., decided to quarantine balance of 103 size large helmets in inventory and remove all sales listing.

**Recall Schedule :**

Description of Recall Schedule : Upon final confirmation of the letter and process format with DOT, Fuel Helmets will notify customers affected by this voluntary recall and establish the customer measure outline above.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported