

## RECALL 22E008 REMEDY INSTRUCTIONS



Make(s): Intermotive  
Model(s): PRPC S-M1521-xx

Concern: Programmable Relay Power Center ("PRC") modules may fail, causing a thermal event.

Allotted Time: .30 HRS.  
Allotted Time: .10 HRS.  
Photo(s) Required: YES, BEFORE/AFTER  
Prior Authorization Required: NO  
Part(s) Kit Number: 840-00203  
Part(s) Return: NO

**Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.**

**INSPECTION/REMEDY INSTRUCTIONS ARE LOCATED at Intermotive's Website [Intermotive.net](http://Intermotive.net)**

STEP 1: PLEASE FOLLOW THE INSPECTION, AND, IF REQUIRED, THE REMEDY INSTRUCTIONS FROM INTERMOTIVE VEHICLE CONTROLS REGARDING THE PROGRAMMABLE RELAY POWER CENTER ("PRC").

**NOTICE:** PHOTOS ARE REQUIRED OF THE PRC.

- IF THE INSPECTION REVEALS THE PRC HAS A DATE CODE OTHER THAN 0919; TAKE A PHOTO OF THE PRC THAT SHOWS THE DATE CODE AND THE LABELS APPLIED TO THE PRC DIRECTLY AND FILE THE PHOTOS AND INVOICE INTERMOTIVE FOR THE INSPECTION. THIS WILL BE COORDINATED THROUGH INTERMOTIVE WARRANTY REPAIR @ 530-823-1048-XT103
- IF THE INSPECTION REVEALS THE PRC HAS A DATE CODE OF 0919; TAKE A PHOTO OF THE PRC THAT SHOWS THE DATE CODE AND THE LABELS APPLIED TO THE PRC DIRECTLY.
  - o REFERENCE THE INTERMOTIVE REMEDY INSTRUCTIONS LOCATED ON THE INTERMOTIVE WEBSITE ON HOW TO INSTALL THE JUMPER HARNESS;
  - o THE JUMPER HARNESS WILL NEED TO BE ORDERED FROM INTERMOTIVE.
- ONCE THE REMEDY IS COMPLETE, ANOTHER PHOTO OF THE JUMPER HARNESS INSTALLED AND AN ADDITIONAL PHOTO SHALL ACCOMPANY THE INSPECTION PHOTO SHOWING THE INSTALLATION OF THE HARNESS AND PRC WITH THE DATE CODE OF 0919.
  - o CLAIM THE REIMBURSEMENT THROUGH INTERMOTIVE WARRANTY DEPARTMENT.

Intermotive Warranty Department  
530-823-1048 xt 103