

## IMPORTANT SAFETY RECALL NHTSA Recall No. 22E-008

January 11, 2022

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Intermotive has decided that a defect may exist in certain Programmable Relay Power Center (PRPC) modules, part number S-M1521-XX.

**Issue:**

These Programmable Relay Power Center (PRPC) modules may have exposed copper which can cause the module to short circuit, increasing the risk of a fire. Our engineering department has identified the modules as having the date code of 0919.

**Solution:**

We have designed a jumper harness that can be quickly installed to protect the circuit on these modules. This remedy will take approximately 0.3 hours and will be free of charge.

**Identification / Action Required:**

Buses received between June 1, 2021 and February 28, 2022 may have a PRC module with the suspect date code. If you have received buses within this time frame, please examine the PRC modules to see if they are marked with the 0919 date code. This can be easily identified by looking under the red "Do Not Drop" label on the module. See attached pictures.

If you have any PRC modules with the 0919 date codes, please contact our Warranty department (Jesse Jennings at [JJennings@Intermotive.net](mailto:JJennings@Intermotive.net) or at 530-823-1048 x103) between the hours of 7 am and 4 pm PT, M-F. We will send you a free jumper harness and installation instructions for any affected modules you identify.

**What If You Have Already Paid For This Repair:**

You are eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please submit your receipts along with pictures to Intermotive Warranty at [JJennings@Intermotive.net](mailto:JJennings@Intermotive.net) or by mail to 12840 Earhart Blvd, Auburn, CA 95602. After verification, you will be promptly reimbursed.

If Intermotive fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey AVE SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience. We believe that by taking an abundance of caution in this situation, it will limit damage to a 0919 PRC module should it have this specific issue.

### PRPC DATE CODE IDENTIFICATION



"Do Not Drop" Label

0919 Date Code

