



Via Electronic Mail

December 6, 2022

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Zona Industrial Amoreira da Gândara, Lote No.11

3780-024 Amoreira da Gândara, Portugal

Subject: Missing CY2022 Recall Information (Delay in Notifying Owners - NHTSA ID#22E006)

Dear All,

We hereby explain why the owner notification letters were not, so far, issued for this recall.

- i. Our dealer of nowadays (“VL”) is not the same of 2019’s, and since we have an Nexx North America (NNA) warehouse, we had to check to which dealer the affected helmets were sent.
According to our analysis, it is now certain that were not sent to VL, and most probably to Rev’it. Due to this, we are facing the second issue.
- ii. Between 2019 and 2020, our representative at NNA (Nexx North America) and Rev’it resign and the whole organization was modified.
According to information it seems that at the time it was a harsh process, almost leading to NNA’s end,
Due to this we are now facing major issues to obtain any information from NNA & Rev’it (mainly in what concerns helmets sent to USA before 2020).
- iii. It is planned now to, with VL’s assistance, make an approach to every dealer (the ones of 2019) to find out where the affected helmets are and to whom were sold.

To prevent this from happening in the future, and as described previously, since 2020 we have a different company (VL) working with us, with a different approach, more professional, and with a capable traceability system.

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