

Pedro Duarte

De: Pedro Duarte
Enviado: 15 de fevereiro de 2022 14:41
Para: Eric Van Leeuwen
Cc: Hélder Loureiro; António Patrício
Assunto: FW: Acknowledgement letter for Recall Campaign Number: 22E006
Anexos: RCAK-22E006-9909.pdf; Nexx X.R2_Product-Recall-Notice.docx

Importância: Alta

Dear Eric,

First of all, I hope you are doing well.

As you surely know, we are proceeding with a recall campaign for model X.R2. Details in attachment.

To start up, I kindly ask you to please:

1. check the attached product recall notice and to fill in your contact details, and then return it to me;
2. Inform us if, with the serial number of the affected helmets, it will be feasible/possible to find the end consumer on an estimated 30 days period.
(I know that this one is a tricky question, but I need to be aware of the recall campaign process to evaluate if we'll need additional support.)

Thanks.

Cumprimentos / Best regards,

Pedro Duarte

Diretor da Qualidade / Quality Manager

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De: Lee, Choon (NHTSA) <choon.lee@dot.gov>
Enviada: 10 de fevereiro de 2022 14:46
Para: Pedro Duarte <pedro.duarte@nexpro.com>
Assunto: Acknowledgement letter for Recall Campaign Number: 22E006
Importância: Alta

Hello Mr. Duarte,

Please review the attached acknowledgement letter for recall 22E-006 and ensure it matches your information. It is scheduled to be posted to NHTSA.gov tomorrow morning.

Thank you and stay safe,



Choon Lee
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