



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 27, 2022

Mr. Todd Walstrom
Pacific Trailer Products, Inc
19120 SE 34th St., Suite 105
Vancouver, WA 98683

NEF-107KL
22E-003

Subject: Coupler Improperly Welded

Dear Mr. Walstrom:

This letter serves to acknowledge Pacific Trailer Products, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PACIFIC TRAILER PRODUCTS/RAM CA-5400 COUPLERS/9999

Mfr's Report Date: January 20, 2022

NHTSA Campaign Number: 22E-003

Components:

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER
TRAILER HITCHES

Potential Number of Units Affected: 23,719

Problem Description:

Pacific Trailer Products, Inc (Pacific Trailer) is recalling certain RAM A Frame 2 5/16" couplers, part numbers CA-5400-O and CA-5400-B. The coupler was improperly welded, which may cause a trailer to separate from the tow vehicle.

Consequence:

Trailer separation from a tow vehicle can increase the risk of a crash.

Remedy:

Pacific Trailer will provide inspection instructions and replace the couplers, as necessary. Owner notification letters are expected to be mailed March 1, 2022. Owners may contact Pacific Trailer customer service at 1-360-859-3828.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Based on the provided remedy plan, it appears that your company may not be able to provide the required recall completion rate quarterly reports. If another company intends to file the report with detailed information about your company's remedy counts, please state so in the remedy section of the 573.

AMENDED 573 REQUIRED.

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

As required in Part 573.6(c)(6), in the case of a defect, please amend the chronology to provide the date that the recall decision was made, along with any applicable warranty claims, field or service reports with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Pacific Trailer Products, Inc's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement