



IMPORTANT SAFETY RECALL

RECALL NO. 22E002

March 2022

Dear Valued ACDelco Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our supplier, Federal Mogul Motorparts LLC (DRiV), has decided that a defect which relates to motor vehicle safety exists in certain ACDelco-brand lower ball joints identified below that were sold as aftermarket/replacement parts through various ACDelco retailers. DRiV is conducting a voluntary safety recall to address the issue. You are receiving this letter because retailer records indicate that you may have purchased one of these parts.

What Products are Involved?

This recall involves the following products manufactured during the stated production period(s):

ACDelco Part Number	Vehicle Application	Affected Production Range
45D2344 (right) 45D2345 (left)	MY 2004 - 2007 Toyota Sequoia and MY 2004 - 2006 Toyota Tundra	4/1/2020 through 4/29/2021

The recalled products are marked with the following Lot Codes: J4, J5, J6, J7, J8, J9, JX, JZ, K1, K2, K3 or K4.

What is the Problem?

The ball joint housing on some of these parts may have inadequate induction hardening, which may lead to accelerated wear and premature failure. Failure of a ball joint while the vehicle is in motion may cause loss of vehicle control and increase the risk of a vehicle crash. Note: As the ball joint approaches end of durability, the driver may hear noise and notice wandering in the steering. If axial looseness is measured during scheduled maintenance, it will exceed specification.

What should you do?

If you purchased your ACDelco-brand lower ball joint, Part No. 45D2344 or 45D2345, after May 1, 2020, please contact the place of purchase to have your ball joint inspected to determine whether it is covered by this recall. To confirm that your ball joint is covered by this recall, you will be asked to provide a copy of the receipt or invoice that includes the dealer/installer name, location, and date of purchase. If covered, you will receive a replacement lower ball joint free of charge, parts and labor. Remedy parts are currently available. Inspection to confirm coverage should take approximately 0.4 hours; if coverage is confirmed, the repair should take approximately 2.5 hours to perform. Due to scheduling, however, the dealer/installer may require your vehicle for a longer period of time. To facilitate inspection, please provide a copy of the enclosed Inspection Procedure to your dealer/installer during your visit.

If your part has not yet been installed, please return it to your ACDelco dealer for a refund.



If you no longer own the vehicle on which this product has been installed, please forward this notice to the new owner and provide the new owner's address to DRiV at 877-489-6659 or RECALL.SUPPORT@DRIV.COM.

In accordance with Federal law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Questions or Concerns?

If you have questions or concerns about this recall, you may contact DRiV Customer Service at 877-489-6659 or RECALL.SUPPORT@DRIV.COM. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause, but we are taking this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

ACDelco

Enclosure (Inspection Procedure)