

IMPORTANT SAFETY RECALL

**This notice applies to your: Joybuy Child Restraint System
NHTSA RECALL NO. 22C008**

February 21, 2023

Dear Joybuy Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. JD E-Commerce America Limited (“Joybuy Express”) has decided that certain child seats (see list below for specific models) fail to conform to Federal Motor Vehicle Safety Standard No. 213, “Child Restraint Systems.” **According to our records, your child restraint system is affected.**

Affected products include the following products sold on the Walmart marketplace:

- Marainbow Portable Infant Safe Seat,
- Portable Baby Infant Safe Seat Cover Baby Safety Convertible Car Seat,
- Portable Baby Infant Safe Seat Kids Car Seat,
- Thickened Portable Safety Car Seat for Children Aged 0-6,
- YDx Children Car Seat Breathable Adjustable Sandwich Mesh Anti-Slip Kids Safety Cushion,
- Portable Cartoon Kids Safety Car Seat Children Chairs Updated Version Thickening Baby Stroller Cushion,
- Pretty Comy Portable Cartoon Child Safety Car Seat Child Chair Updated Version Thickening Stroller Car Seat Cushion,
- QCTime Children Car Seat Breathable Adjustable Sandwich Mesh Anti-Slip Kids Safety Cushion,
- Child Car Seat Portable Folding Removable Waterproof Car Safe Seat,
- Twowood Children Car Seat Breathable Adjustable Sandwich Mesh Anti-slip Kids Safety Cushion,
- Pretty Comy Portable Baby Infant Safe Seat Cover Childrens Chair Kids Car Seats Baby Safety Convertible Car Seat – Gray,
- Baby Safe Seat Infant Seat Cover Portable Baby Safety Seat Children’s Chairs Kids Car Seats for Travel,
- Twowood Car Seat Comfortable Rust-proof Car Supplies Booster Car Seat, and
- Farfi Car Seat Comfortable Rust-Proof Car Supplies Booster Car Seat.

These child restraint systems may fail to meet certain labeling, instructions, registration form, and manufacturer filing requirements, and their design may prohibit proper installation. As a result, the child seat may be improperly installed, increasing the risk of injury in a crash.

Joybuy Express is advising all purchasers to dispose of the child restraint system by cutting the straps off to prevent the car seat from being used. Joybuy Express will refund the purchase price to our customers. If you wish to receive a refund, you must send visual proof of the destruction of the car seat, such as photographs or a short video, to the following email oversea-service@jd.com. Please include your order number, name and address when submitting your refund request.

If you have any questions about this recall, please call 1-302-426-4543 or email oversea-service@jd.com. If you believe that Joybuy Express has not provided an adequate remedy without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your cooperation. We apologize for any inconvenience this may cause you.

Sincerely,

Joybuy Express