OMB Control No.: 2127-0004

## Part 573 Safety Recall Report

### 21V-999

**Manufacturer Name:** Daimler Trucks North America, LLC

NHTSA Recall No.: 21V-999
Manufacturer Recall No.: FL916



#### **Manufacturer Information:**

Manufacturer Name: Daimler Trucks North America, LLC

Address: 4747 N. Channel Avenue

Portland OR 97217-3849

Company phone: 800-745-8000

#### **Population:**

Number of potentially involved: 2 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2022-2022 Thomas Built Buses Ford Minotour

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : Power Train : NR

Descriptive Information: Minotour school buses with a Ford chassis and a wheelchair lift.

Production Dates: JUN 25, 2021 - JUL 20, 2021

#### **Description of Noncompliance:**

Description of the On the affected Minotour school buses, the driver may be able to release the

Noncompliance: park brake and shift the transmission out of Park and into a drive gear while

the wheelchair lift is deployed, which is not compliant with FMVSS 404 S4.1.4. These vehicles were caught in inspection prior to delivery to the ultimate

purchaser.

FMVSS 1: 404 - Platform lift installations

FMVSS 2: NR

Description of the Safety Risk: Wheelchair lifts that do not meet the requirements of FMVSS 404 may have

an increased risk of injury.

Description of the Cause: NR

Identification of Any Warning The event will only occur if the operator does not follow the proper procedures

that can Occur: while operating the wheelchair lift.

#### **Involved Components:**

Component Name 1: NR
Component Description: NR
Component Part Number: NR

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: NR Address: NR

NR Country: NR

#### **Chronology:**

In November 2021, DTNA received a report from a dealer indicating that 2 new Minotour buses delivered to the dealer could be placed into gear while the lift was deployed. Thomas built buses immediately began an investigation to understand the issue and determine the scope. Production Quality records were reviewed to determine if the lifts had had a quality inspection. A review of production records indicated that the bus exhibiting the issue did not go through the normal production process. Thomas Built promptly began an investigation that included reviewing the production records to identify any additional buses that did not go through the normal production process; no such vehicles were found. In December 2021, upon determining the issue and the affected population, DTNA decided to conduct a non-compliance recall for certain Minotour school buses equipped with a wheelchair lift.

#### **Description of Remedy:**

Description of Remedy Program: The wheelchair lift wiring will be modified as needed to ensure

compliance with FMVSS 404. Repairs will be made by Daimler Trucks North America authorized service facilities. Details of the reimbursement

plan will be included in the owner's notification letter.

How Remedy Component Differs NR from Recalled Component :

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

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Description of Recall Schedule: Customer notification will be made by first class mail using Daimler

Trucks North America records to determine the customers affected.

Planned Dealer Notification Date: FEB 17, 2022 - FEB 17, 2022 Planned Owner Notification Date: FEB 17, 2022 - FEB 17, 2022

\* NR - Not Reported