



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 29, 2021

Mr. David Mihalick  
Standards Compliance Manager  
Cruiser RV  
419 W. Pike Street  
Jackson Center, OH 45334

NEF-107KL  
21V-993

**Subject:** Incorrect Tire Information on Labels/FMVSS 120

Dear Mr. Mihalick:

This letter serves to acknowledge Cruiser RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CRUISER/SHADOW CRUISER/2021-2022  
CRUISER/TWILIGHT/2022

**Mfr's Report Date:** December 20, 2021

**NHTSA Campaign Number:** 21V-993

**Components:**

TIRES:MARKINGS

**Potential Number of Units Affected:** 110

**Problem Description:**

Cruiser RV (Cruiser) is recalling certain 2021-2022 Shadow Cruiser and 2022 Twilight travel trailers. The Federal and Certification labels may indicate incorrect tire information. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 120, "Wheel and Rims-Other Than Passenger Cars."

**Consequence:**

Incorrect tire information can allow the operator to install incorrect replacement tires, which can affect towing, increasing the risk of a crash.

**Remedy:**

Cruiser will mail owners replacement certification labels, free of charge. Owner notification letters are expected to be mailed February 13, 2022. Owners may contact Cruiser customer service at 1-574-206-7920. Cruiser's number for this recall is RC000157.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Cruiser's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Cruiser RV's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement