



DATE: February 2022
TO: Micro Bird Distributors
SUBJECT: Recall # 21-089-FUC /NHTSA # 21V991
FROM: Marie Claude Gagnon, Product Certification and Specifications Specialist, Micro Bird Inc.

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

Micro Bird has decided that a defect which relates to motor vehicle safety exists in G5 model vehicles, built on Ford or GM chassis, year models 2013-2021, manufactured between September 12, 2013, and November 11, 2021, and designed with a fold-away seat located beside a side emergency exit.

In certain vehicles, a fold-away seat has been placed beside a side emergency exit. When this seat is in the folded position, the instruction label explaining how to open the emergency exit may be partially or completely hidden by the folded seat and access to the emergency exit release handle may be limited, rendering the handle hard to reach and operate without having to first unfold the seat.

Occupants may not be able to open the emergency window without having to unfold the seat, which may slow the evacuation in case of emergency.

In consequence, we request that owners inspect their vehicle(s) to determine whether the side exit release handle is accessible and operable and if the instruction label is readable when the fold-away seat is in the folded position.

If the inspection reveals that the release handle of a side emergency exit is not accessible or operable, owners will contact you to make an appointment to correct the defect. **To complete this recall**, we are asking you to:

- 1- Determine which solution to apply to correct the defect based on the picture(s) provided by the owner and the instructions included with this letter.
- 2- If a new window is required, submit to the GOLs system your order of the right window with the picture(s) provided by the owner.
- 3- For reimbursement, complete and sign the form section on the list of recalled vehicle(s) that is included with this letter and submit to the GOLs system, with your detailed invoice(s) and, if not previously submitted, the picture(s) provided by the owner if not already provided.

Micro Bird Corporation will provide field correction instructions and, if necessary, the required part, to mitigate this recall at no charge. Since the allotted time varies depending on the correction solution, please consult the field correction instructions to learn the time allotted for the applied correction solution.

We apologize for any inconvenience this action may have caused and we thank you for your cooperation.