



Service Bulletin

American Honda Motor Co., Inc.

SAFETY RECALL

2021 CMX1100A/D - Radiator Cap Replacement

BACKGROUND

Honda is launching a **SAFETY RECALL** on **CERTAIN 2021 CMX1100A/D** motorcycles to replace the radiator cap for a potential defect. Hot coolant may leak from the radiator reserve tank overflow tube or spray from the radiator cap, increasing the risk of crash or injury.

AFFECTED UNITS

As of December 16, 2021, **YOU MUST NOT SELL CERTAIN NEW OR USED** 2021 CMX1100A/D motorcycles until they are repaired, according to this Service Bulletin.

- To search for applicable recalls on a specific unit, you **MUST** use *Unit Information* on **iN**.
- To manage your affected new inventory, use your dealer *eResponsibility Report* on **iN**.

CUSTOMER NOTIFICATION

American Honda intends to mail customer letters to all owners of affected 2021 CMX1100A/D motorcycles in February 2022. Customers will be informed that their motorcycle may be affected by a safety related defect and will be advised to make an appointment with an authorized Honda dealer for repair.

PARTS INFORMATION

Parts will be available starting December 30, 2021, and can be ordered through the normal parts ordering process.

MODEL	DESCRIPTION	PART NUMBER	QTY.
CMX1100A/D	Kit, Cap Rad	06190-MKR-305	1

* Kit Cap Rad Includes: Kit Cap, Radiator (Qty. 1), Clip, Tube (B12) (Qty. 1)

Note: Clip B12, Tube (Qty. 1) included with this kit is NOT needed for this repair.

DEALER REPAIR RESPONSIBILITY

- Repairs must be performed by a qualified technician.
- Performing this repair exactly as shown in Repair Procedure instructions is critical for the remedy to be effective. Carefully follow all instructions.
- Service Management should inspect and confirm the repair.
- Dealer submission of a warranty claim affirms this repair was properly performed.

TEMPLATE CLAIM INFORMATION

After completing a recall repair, immediately submit one template claim per affected VIN using the appropriate template information below.

MODEL	TEMPLATE	FLAT RATE
CMX1100A/D	KN1A	0.4

WARRANTY QUESTIONS

If you have any warranty administration questions relating to template claims and claim filing procedures, please contact Powersports Warranty Online:

iN > Service > Warranty & HondaCare > Warranty Connect Filing

TECHNICAL QUESTIONS

If you have any technical questions relating to the repair procedure, please contact Powersports TechLine Online:

iN > Service > TechLine > TechLine Connect Or call (800) 421-1900, option 9

RECALL REPAIR IDENTIFICATION

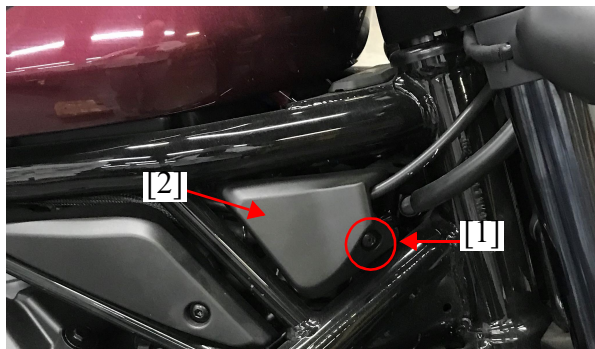
Before you begin the repair procedure, verify that the unit has not already been repaired by searching *Unit Information* on ***iN***.

RECALL REPAIR PROCEDURE

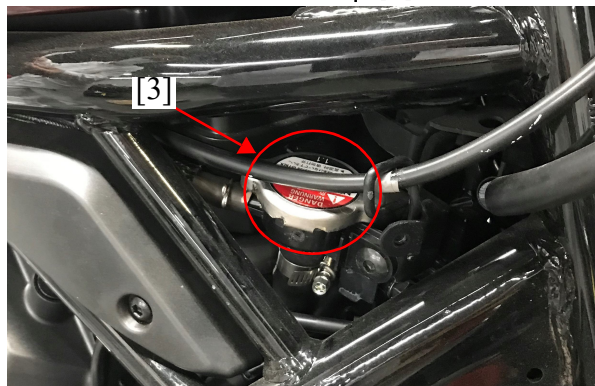
⚠ CAUTION: Radiator coolant is toxic. Keep away from eyes, mouth, and skin. If ingested, consult a physician immediately.

⚠ WARNING: Removing the radiator cap while the engine is hot can allow the coolant to spray out, causing serious scalding. Always let the engine and radiator cool down before removing the radiator cap.

1. Remove the pan screw [1] and the right front air cleaner cover [2].



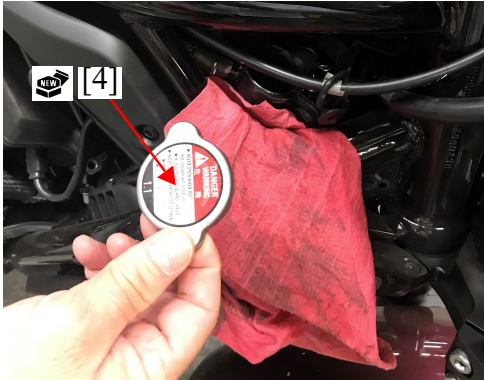
2. Remove the radiator cap [3].



Note: Identify the old radiator cap by marking with a permanent marker or scratching an 'X' on top of the cap.



3. Replace with the new radiator cap [4].



4. Reinstall the right front air cleaner cover and the pan screw.
5. Check the coolant level of the radiator reserve tank with the engine running at normal operating temperature.
- The level should be between the “UPPER” [5] and “LOWER” [6] level lines with the motorcycle in an upright position on a level surface.



- If the coolant level is low, proceed to step 6.
- If the coolant level is good, refer to the template claim information section of this bulletin.

6. Remove the radiator reserve tank cap [7] and fill the tank to the “UPPER” level line with the recommended coolant.



- Check for coolant leaks if the coolant level decreases very rapidly.
- If the reserve tank becomes completely empty, there is a possibility of air getting into the cooling system.
- Refer to the 2021 CMX1100A/D Service Manual for repair instructions.

Note: Use *Pro Honda HP Coolant* or an equivalent high quality ethylene glycol antifreeze containing corrosion protection inhibitors.

TEXT OF CUSTOMER LETTER

Customer letter forthcoming.