



IMPORTANT SAFETY RECALL

February 2022

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2019 – 2021 model year Chevrolet Silverado 1500 and GMC Sierra 1500 vehicles equipped with a 17" spare tire (RPO RHM, QBR, or XCQ) and also equipped with (i) 22" accessory road tires (RPO XD5 or XAH), (ii) 20" accessory road tires (RPO XDF) or (iii) 18" accessory road tires (RPO RCP), in new or used vehicle inventory. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall N212346510.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

If the original 17" spare tire is installed on the vehicle opposite one of the listed accessory tires, the anti-lock braking system (ABS) may not independently control the rear wheels on low-friction surfaces. If installed on opposing rear wheels in the subject vehicles, the difference in revolutions per kilometer (RPK) between (a) the original spare tire and (b) 22", 20", or 18" accessory road tires can interfere with the operation of the vehicle's ABS system. If the ABS system cannot control the rear wheels independently on low-friction surfaces, there is an increased risk of a crash.

What will we do?

Your GM dealer will provide a 17" spare tire and wheel assembly with compatible RPK rating to owners confirmed to have the 22", 20", or 18" accessory road tires. Dealers will also apply a new spare tire information label over the existing tire placard label. Owners will also be provided an Owner's Manual insert clarifying which spare tire that should be used with the 22", 20" and 18" accessory road tires and the spare tire to be used with the 17" original tires.

This service will be performed for you free of charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately one hour.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Keep this letter and the enclosed "Silverado/Sierra Correct Spare Tire/Wheel use with Road Tires/Wheels" information supplement with your other important glove box literature for future reference.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 21V985.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina A. Carto
Vice President
Global Product Safety and Systems

Enclosure
GM Recall: N212346510

Silverado/Sierra LD Correct Spare Tire/Wheel use with Road Tires/Wheels

Ensure the correct GM spare tire/wheel assembly is used in conjunction with the accompanying GM road tire/wheel assemblies:

With these GM road tire/wheel assemblies			Use this GM spare tire/wheel assembly		
Tire Description	Tire Part#	Wheel Size	Tire Description	Tire Part#	Wheel Size
Goodyear Wrangler Duratrac MT LT275/65R18	23376692	18" x 8.5"	Maxxis HT-750: 265/70R17	23376706	17" x 8.0"
			Bridgestone Dueler A/T RH-S: LT265/70R17	23376686	
			Maxxis HT-750: 255/80R17	23376705	
Bridgestone Dueler AT 275/60R20	23376694	20" x 9.0"	Maxxis HT-750: 255/80R17	23376705	17" x 8.0"
Bridgestone Alenza A/S 275/50R22	23376704	22" x 9.0"	Maxxis HT-750: 255/80R17	23376705	17" x 8.0"
Bridgestone Dueler AT P285/45R22	19190768	22" x 9.0"	Maxxis HT-750: 265/70R17	23376706	17" x 8.0"
			Bridgestone Dueler A/T RH-S: LT265/70R17	23376686	
			Maxxis HT-750: 255/80R17	23376705	

This chart is only applicable to GM OE tires and wheels
Reference N21-2346510