

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6048
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 7, 2022

Subject: N212346510 – Safety Recall
Mismatched Spare Tire

Models: 2019 - Chevrolet Silverado 1500 (New Model)
2020 - 2021 Chevrolet Silverado 1500
2019 - GMC Sierra 1500 (New Model)
2019 - 2201 GMC Sierra 1500

To: All General Motors Dealers

General Motors is releasing Safety Recall N212346510 today. The total number of U.S. vehicles involved is approximately 621. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery December 16, 2021. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find an updated document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin on February 8, 2022.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 8, 2022 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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