

Important Safety Recall

Bugatti Automobiles S.A.S.
1, Château Saint Jean – Dorlisheim
67120 Molsheim
France

December 2021

5030 North Bay Road
Miami Beach
FL
33140
United States of America

This notice applies to your vehicle: **VF9SC3V31MM795008**

Subject: Reduction of mileage/ usage period for Chiron Pur Sport rear tires

Dear Mr. Krishna Singh,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Bugatti Automobiles SAS has decided that a defect, which relates to motor vehicle safety, exists in certain 2021/2022 model year BUGATTI Chiron Pur Sport vehicles worldwide.

Our records show that you are the owner of a vehicle potentially affected by this safety concern.

What is the issue?

The rear tires may have a condition, that limits the usage period to 4,000 kilometers or 2,500 miles and 2 years from the tires production date (relevant DOT imprint); whichever comes first. If the tires are used beyond their service limit, cracks could form in the tires, which could result in rapid loss of tire pressure and increase the risk of a crash.

What will we do?

To correct this defect, your authorized BUGATTI Partner will replace the rear tires when they reach 3,000 kilometers or 1,875 miles or 1.5 years (relevant DOT imprint) of usage. This work will take approximately two (2) days to complete and will be performed free of charge.

Should you reach the above mentioned criteria (mileage or usage period) again, your BUGATTI Partner will replace the rear tires free of charge again, until new and improved tires become available, which will match the tire change criteria as described on your vehicle's owner manual.

What should you do?

Should your vehicle have already reached the above mentioned limitation – to avoid any potential issue – **BUGATTI recommends that the car shouldn't be driven until the rear tires have been replaced.** Please contact your authorized BUGATTI Partner without delay to schedule a repair appointment and refer to BUGATTI's recall number BUGCR025. Please note

that all transport related costs to your nearest BUGATTI partner will be covered by BUGATTI for this recall.

Lease vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please email our dedicated Customer Service team via customerservice.americas@bugatti.us.

If you have already paid to have the tires replaced you may be eligible for reimbursement, please contact 818-309-8161 for more information.

If your dealer fails or is unable to remedy this defect without charge and within reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., Washington, DC 20890, or you can call toll free Vehicle Safety Hotline at 1-888-327-7236 (TTY 1-800-424-9153), or go to safercar.gov.

Checking your vehicle for open Recalls

To check your vehicle's eligibility for repair under this or any other recall campaign, please visit www.bugatti.com and click on the Look-Up Recalls link to enter your Vehicle Identification Number (VIN) into the Recall Campaign Look-Up tool.

We would like you to know that we appreciate your continued support of our cars. Please accept our sincerest apologies for any inconvenience this may post during vehicle ownership.

Yours Sincerely,



Holger Brandt
Director, After Sales & Customer Services
BUGATTI Automobiles S.A.S