

U.S. Department of Transportation

# National Highway Traffic Safety Administration

December 29, 2021

Mr. Appie Theron Autocar, LLC 551 S Washington Street Hagerstown, IN 47346 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR 21V-966

Subject: GPS May Interfere with Brake or Throttle Pedals

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

AUTOCAR/XPEDITOR/2021-2022

Mfr's Report Date: December 13, 2021

NHTSA Campaign Number: 21V-966

## **Components:**

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 251

## **Problem Description:**

Autocar, LLC (Autocar) is recalling certain 2021-2022 Xpeditor vehicles. The GPS module may have been improperly mounted under the dashboard and could come loose or disconnect entirely.

#### **Consequence:**

A loose or disconnected GPS module may interfere with the brake and/or throttle pedals, increasing the risk of a crash.

#### Remedy:

Dealers will remount the GPS module, free of charge. Owner notification letters are expected to be mailed February 10, 2022. Owners may contact Autocar customer service at 1-888-218-3611 or 1-877-973-3486. Autocar's number for this recall is ACX-2109.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

# Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.



As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt that the Product Integrity Team found. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Autocar, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

