



Southeast Toyota Distributors, LLC
Technical Center
9983 Pritchard Rd.
Jacksonville, FL 32219
(904) 378-4839

To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers
Subject: Non-Compliance Recall SET21A – **Remedy Available**
Certain 2022 Model Year 4Runner Vehicles with SET installed LD4000 2in1 Fog and Accent light

Southeast Toyota Distributors, LLC (SET) filed a non-compliance recall with the National Highway Traffic Safety Administration (NHTSA) initiating a voluntary Safety Recall on certain 2022 4Runner vehicles with SET accessory 2in1 Fog/Accent lights.

Affected Vehicles:

2022 Model Year 4Runner Vehicles with SET installed LD4000 2in1 Fog/Accent light.

Condition:

Due to a wiring harness misapplication, when the SET supplied accessory fog lamps are installed, the driver side headlamp does not switch from low to high beam function when the high beam switch is activated. This condition does not affect the passenger side headlamp, or any of the vehicle’s marker lamps, turn signals or fog lamps.

Remedy:

At no cost to the customer, a Toyota dealer will install an updated wiring harness for the SET accessory fog lights.

This following information is being provided to keep you informed of the filing and your degree of involvement.

1. Owner Letter Mailing Date

SET has completed remedy preparations and will begin to notify owners in **February 2022**.

SET makes a significant effort to obtain current customer name and address information when mailing owner letters. In the event your dealership receives a notice for a vehicle that was sold prior to the Safety Recall announcement, it is the dealership’s responsibility to forward the owner letter to the customer who purchased the vehicle.

2. New Vehicles in Dealership Inventory



Under Title 49, Section 30112(a) of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard. In addition, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion can be verified through TIS. Additional information will be provided as it becomes available.

3. Inspection Reminder Mirror Hang Tags for Covered Vehicles

To easily recognize vehicles involved in this Safety Recall, each dealership should utilize Inspection Reminder Hang Tags. Please reference the VIN list provided to identify new vehicles in dealer inventory involved in this Safety Recall. Inside the vehicle's glove box are stickers containing the VIN. Apply one of these stickers to the hang tag and install the hang tag in the vehicle. A sample copy of the Inspection Reminder Hang Tag has been included for your reference.



Note: Dealerships can order Hang Tags from the Material Distribution Center (MDC).

Part Number	Description	Qty.
00411-140003	Inspection Mirror Hang Tag	(25 Per Pack)

4. Pre-Owned Vehicles in Dealer Inventory

SET requests that dealers do not deliver any pre-owned vehicles in dealer inventory that is covered by a Safety Recall unless the defect has been remedied.

5. Dealer Summary Reports

Please verify eligibility by confirming through TIS and inspecting the vehicle prior to performing repairs.

6. Number and Identification of Covered Vehicles

There are potentially **78** vehicles covered by this Safety Recall in the U.S. and Puerto Rico.

Please note that only owners of the covered vehicles will be notified. If a dealer is contacted by an owner who has not yet received the notification, please instruct the dealer personnel to **verify coverage by confirming through TIS and inspecting the vehicle**. Dealers should perform the procedure as outlined in the Technical Instructions located on TIS.

7. Parts Ordering

Orders can be placed through the SET Dealer Daily Parts Order. Limit Quantity of 1 per day.

Part Number	Part Name	Qty
00016-0021A	Harness Modification Kit	1

Dealers located outside of the Southeast Toyota region should contact the SET Out of Region Dealer Support Team at (888) 851-2722 or email oordealersupport@settoyota.com

8. Technician Training Requirements

The repair quality of covered vehicles is extremely important to Southeast Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently have completed all of the following courses:

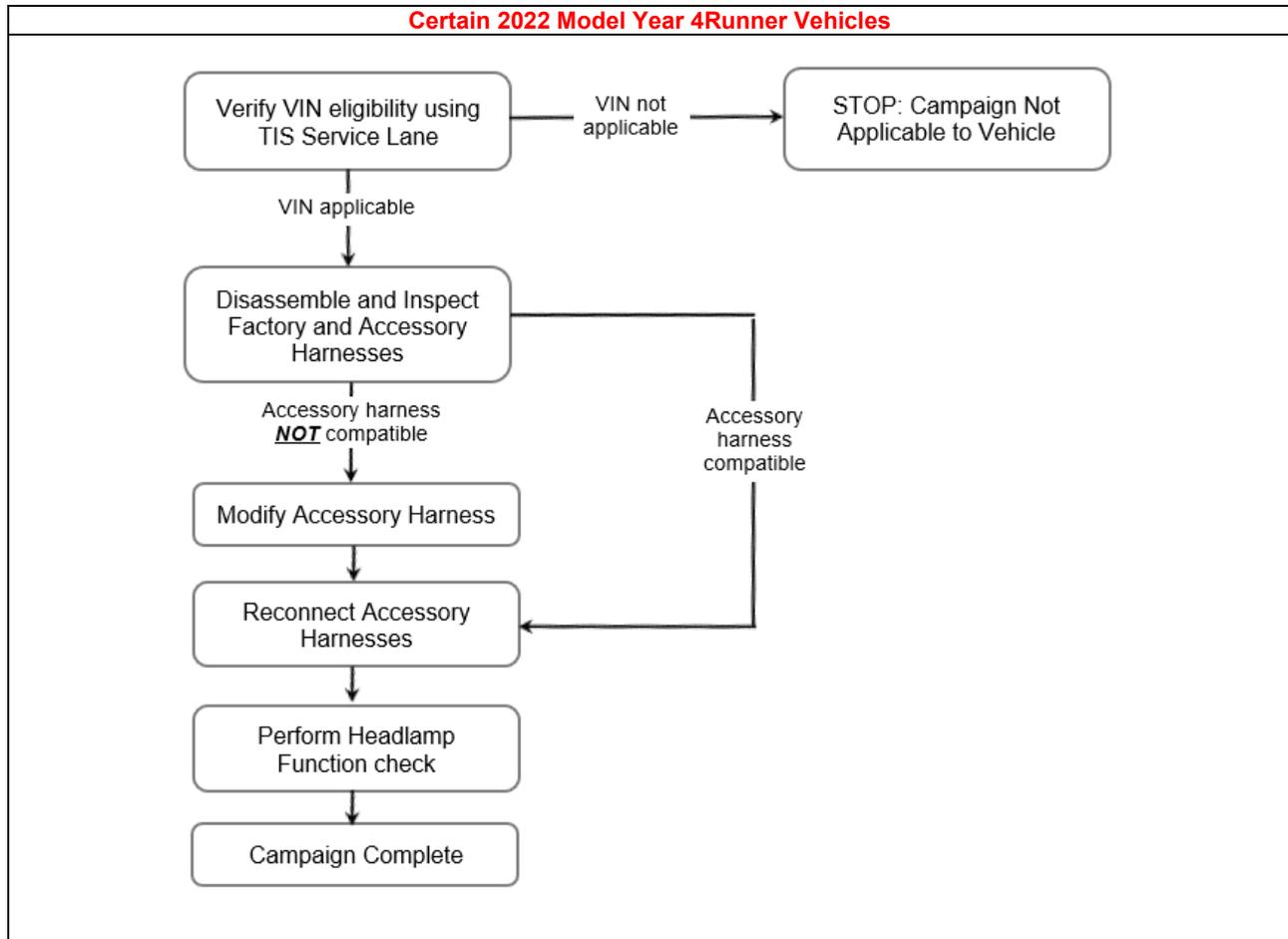
- T623 Electrical Circuit Diagnosis I
- T652 Electrical Circuit Diagnosis II

Always check which technicians can perform the repair by logging on to <https://www.uotdealerreports.com>. It is the dealership's responsibility to select technicians that have completed the above courses to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

9. Remedy Procedures

Please refer to TIS for Technical Instructions on repair. Conduct all applicable, non-completed Safety Recall and Service Campaigns on the vehicle during the time of appointment.

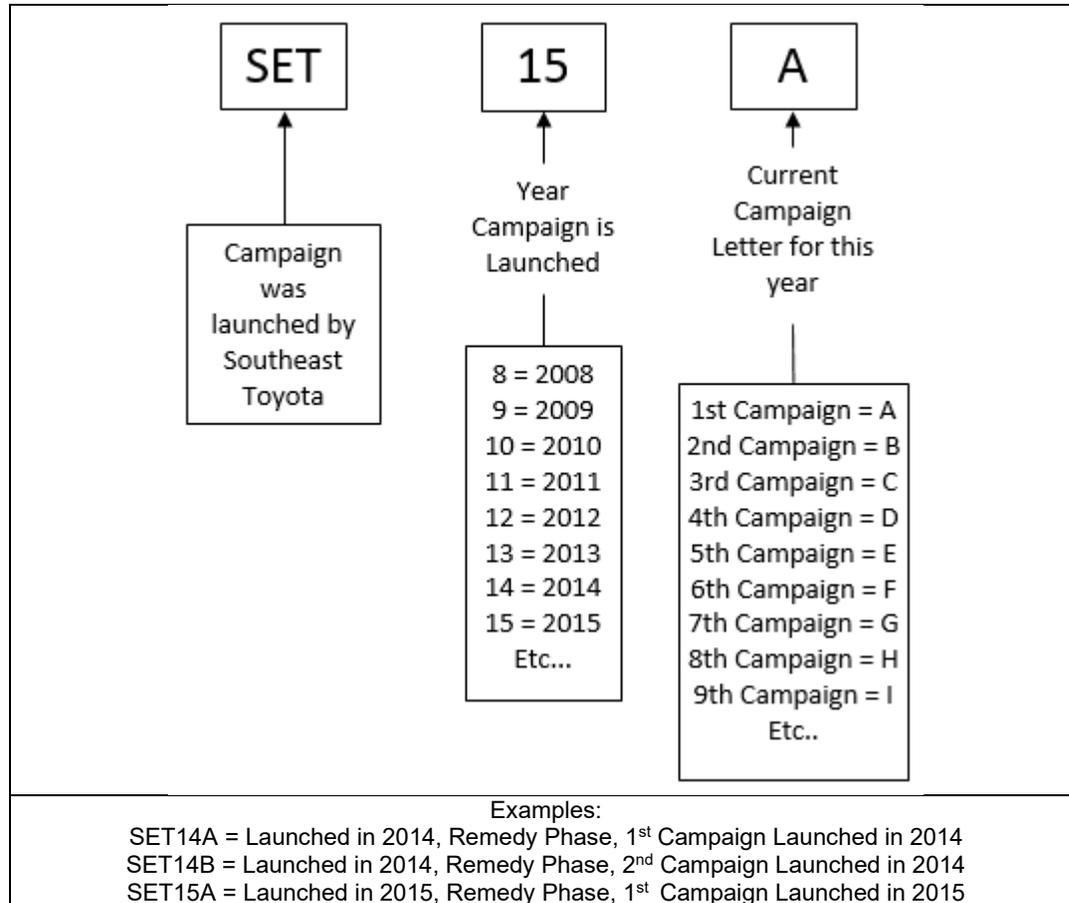
10. Warranty Reimbursement Procedure



SET Accessory Warranty claim should be submitted as follows:

	Inspection Only	Harness Repair
Failed Part	00016-FLKIT-08	00016-FLKIT-08
Replacement	No Parts Billed	00016-0021A
Operation Code	AR21A0	AR21A1
Flat Rate Time	0.7	1.0
T1 / T2	99 / 99	99 / 99
Sublet	N/A	N/A
Condition	Recall SET21A	Recall SET21A
Cause	Recall SET21A	Recall SET21A
Remedy	Inspect Harness and Function Check	Repair Harness and Function Check

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Campaign Designation Decoder**11. Repair Quality Confirmation**

The repair quality of covered vehicles is extremely important to SET. To help ensure that all vehicles have the repair performed correctly, please designate at least one associate (someone other than the individual who performed the repair) to verify the repair quality of every vehicle prior to customer delivery.

12. Technical Questions

If you are a SET dealership associate and have any questions, please contact your Field Technical Specialist. If your dealer is outside of the Southeast Toyota Region, please contact SET at **1-888-851-2722**.

13. Media Contacts

In the event you are contacted by the News media, it is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to **SET Corporate Communications at 954-363-6285. (Please do not provide this number to customers.)**

14. Customer Contacts

A FAQ is attached to help respond to any customer concerns. If the customer has any further questions, they are requested to contact **Southeast Toyota Customer Relations Center at 1-866-301-6859**.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your cooperation

Southeast Toyota Distributors, LLC.