

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 16, 2021

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC 13470 International Parkway Jacksonville, FL 32218

Subject: Fuel Leak Between Fuel Rail and Injectors

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/A220/2019-2020

MERCEDES-BENZ/AMG A35/2020

MERCEDES-BENZ/AMG C43/2020

MERCEDES-BENZ/AMG C63/2020

MERCEDES-BENZ/AMG G63/2019

MERCEDES-BENZ/AMG GT53/2019

MERCEDES-BENZ/AMG GT63/2019

MERCEDES-BENZ/C300/2016, 2019

MERCEDES-BENZ/CLA250/2020

MERCEDES BENZICENZSO/2010

MERCEDES-BENZ/E300/2019

MERCEDES-BENZ/E350/2020

MERCEDES-BENZ/E450/2020

MERCEDES-BENZ/G550/2019

MERCEDES-BENZ/GLA250/2019-2020

MERCEDES-BENZ/GLB250/2020

MERCEDES-BENZ/GLC300/2019-2020

MERCEDES-BENZ/GLE450/2020

MERCEDES-BENZ/GLS450/2020

MERCEDES-BENZ/GLS580/2020

MERCEDES-BENZ/S560/2020

MERCEDES-BENZ/SL550/2020

Mfr's Report Date: December 13, 2021

NHTSA Campaign Number: 21V-961

Components:

FUEL SYSTEM, GASOLINE: FUEL INJECTION SYSTEM: FUEL RAIL FUEL SYSTEM, GASOLINE: FUEL INJECTION SYSTEM: INJECTORS



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107JK

21V-961

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2019 AMG G63, C300, E300, G550, AMG GT63, AMG GT53, 2019-2020 A220, GLA250, GLC300, 2016 C300, 2020 AMG A35, AMG C43, AMG C63, CLA250, E350, E450, GLB250, GLE450, GLS450, GLS580, S560, and SL550 vehicles equipped with a gasoline engine. During the manufacturing process, particles may have been trapped between the fuel rail and injectors, which can cause a fuel leak.

Consequence:

A fuel leak in the presence of an ignition source, such as hot engine or exhaust components, can increase the risk of a fire.

Remedy:

Dealers will replace the fuel rail and fuel injectors, free of charge. Owner notification letters are expected to be mailed February 8, 2022. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Alex Andry

Enforcement

